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**From:** Anderson, Van [van.anderson@walgreens.com]  
**Sent:** 3/3/2015 12:26:45 PM  
**To:** Polster, Natasha [tasha.polster@walgreens.com]; Pankow, Greg [greg.pankow@walgreens.com]  
**Subject:** FW: Walgreens

Tasha/Greg....I'd like for us to represent a united front to Tony and to take more of a centralized approach to responding to his needs/questions. Purdue seems to have many requests and questions lately and I want to be sure they are handled in the most efficient manner so that you and others are not inundated with these. I'll let him know to funnel these through me and I'll ask for input as needed in order to respond.

Thanks.

Be Well,

Van Anderson  
Director, National Accounts  
Walgreen Co.  
Cell: 847-477-8382  
[van.anderson@walgreens.com](mailto:van.anderson@walgreens.com)

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**From:** Scifo, Tony [mailto:Tony.Scifo@pharma.com]  
**Sent:** Tuesday, March 03, 2015 12:54 PM  
**To:** Anderson, Van  
**Subject:** RE: Walgreens

Van,  
Then PLEASE tell Tasha that you will handle so it is not a duplicate effort.

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**From:** Anderson, Van [mailto:van.anderson@walgreens.com]  
**Sent:** Tuesday, March 03, 2015 11:51 AM  
**To:** Scifo, Tony  
**Cc:** Palma, Robert; Siciliano, Cheryl  
**Subject:** RE: Walgreens

Hi Tony,

Thanks for providing this feedback. I'll ask our operations to look into this particular situation at this pharmacy in order to perhaps provide more clarity.

Regarding access to pharmacy supervisors, you and I can discuss in greater detail over the phone ways that perhaps we can work together to enhance success in reaching our pharmacy leaders.

Thanks.

Be Well,

Van Anderson  
Director, National Accounts  
Walgreen Co.  
Cell: 847-477-8382





Every day I help people **get, stay and live well.**

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**From:** Scifo, Tony [<mailto:Tony.Scifo@pharma.com>]

**Sent:** Tuesday, March 03, 2015 12:15 PM

**To:** Anderson, Van

**Cc:** Palma, Robert; Siciliano, Cheryl

**Subject:** FW: Walgreens

Van:

Please note below.

I sent this on to Tasha only because it has been a repeated situation. Please do not follow up with Tasha.

There are a number of situations similar at Walgreens. The pharmacist has every right not to fill a script. We respect that right.

The time frame of 3 weeks (info from the Tech) may be that the pharmacist does not want to fill the script or does not know about Hysingla ER or feel comfortable.

The Pharmacist Guide is not the solution but a help.

Just keeping you informed.

We are continuing to try to see the Walgreen Supervisors. Some are easier to see than others to see in person.

If you have any thoughts that would help open up the lines of communications for appointments I would appreciate them.

Thank you,

Tony

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**From:** Gallo, Laurie

**Sent:** Tuesday, March 03, 2015 10:06 AM

**To:** Scifo, Tony; Jarman, Christopher

**Subject:** Fwd: Walgreens

Hi Tony and Chris,

I thought I would pass along another instance of a problem with a Walgreens. I will try to contact that district manager but we sure could use some corporate help.

Thank you,

Laurie Gallo

Chicago South District Manager  
Cell: 616.322.8382

Begin forwarded message:

**From:** "Colquitt, Garry" <[Garry.Colquitt@pharma.com](mailto:Garry.Colquitt@pharma.com)>  
**Date:** March 2, 2015 at 4:03:35 PM CST  
**To:** "Gallo, Laurie" <[Laurie.Gallo@pharma.com](mailto:Laurie.Gallo@pharma.com)>  
**Subject:** Walgreens

Laurie,

Leticia from Oak Lawn Southwest Orthopedic Group phoned me today in reference to Walgreens(5525 159th-Oak Forest, IL.) not filling a prescription for 80mg Hysingla. Claudia (technician at Walgreens) made clear to Leticia "we don't have the product in stock and never had the product in stock. No strengths of Hysingla". Claudia also said " we are willing to order with a THREE week wait time". PLEASE HELP ME LAURIE. NOT THE FIRST NOR SECOND TIME THE ORTHO GROUP HAVE EXPERIENCED SUCH A THING WITH WALGREENS.

Garry Colquitt