

Message

From: Marraffa, John [john.marraffa@walgreens.com]
Sent: 2/12/2015 8:22:23 AM
To: Polster, Natasha [tasha.polster@walgreens.com]
CC: Daugherty, Patricia [patricia.daugherty@walgreens.com]
Subject: RE: Walgreens Pharmacy will not fill any Hysingal

Tasha,
Matt is off today, he is working tomorrow at 2pm. I will call him first thing and find out what happened.
JM

BE WELL,
JM

John M. Marraffa Jr., RPh
District Pharmacy Supervisor
NYS Board of Pharmacy Member
301 Plainfield Road, Suite 280
Syracuse, NY 13212
315-457-2531
315-457-2856 (fax)



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From: Polster, Natasha
Sent: Thursday, February 12, 2015 9:20 AM
To: Marraffa, John
Cc: Daugherty, Patricia
Subject: FW: Walgreens Pharmacy will not fill any Hysingal

John-

Please see communication below about RPh at store 9799 refusing to fill Hysingla.
Store received 1 unit of the ER 20mg in on 2/6/15. Can you check to see why he didn't fill. Was it a GFD refusal?

Be well,

Tasha Polster, RPh
Sr. Director, Pharmaceutical Integrity | Pharmacovigilance
847 315 3379
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From: Scifo, Tony [<mailto:Tony.Scifo@pharma.com>]
Sent: Thursday, February 12, 2015 7:47 AM
To: Polster, Natasha
Subject: FW: Walgreens Pharmacy will not fill any Hysingal

Tasha:

Can someone please talk with this pharmacist? I have attached the Hysingla pharmacist guide.

I understand that it is up to the pharmacist as to whether or not he feels comfortable dispensing a C-2.

The pharmacist guide may help in educating him on a new product.

Purdue has approval from Greg Pankow to submit the Hysingla electronic guide to be sent to all Walgreens stores. We are currently waiting for Walgreen Legal to approve the contract to all stores.

Can you please inform me of the results so that we can alert the physician as to it's outcome.

Thank you,

Tony>

Subject: FW: Walgreens pharmacy non-stock

Hi Kim,

A Walgreens pharmacist was adamant to the office manager at a Tier 1 (OH) HCP office (who called to inform him that a patient would be showing up with a script)- that they would not be stocking Hysingla- see below.

This prompted the HCP to change the script all together based on this negative response from the pharmacist.

The pharmacy stocking report shows that this Walgreens was auto-shipped at least 1 bottle.

Thanks,

Kim

-----Original Message-----

Sent: Tuesday, February 10, 2015 3:17 PM

Subject: Walgreens pharmacy non-stock

Kim, as you know, I had an office today state that Matt, RPh, at Walgreens (49 Kellogg Rd., New Hartford, NY 13413) stated that he didn't have Hysingla ER in stock at all and that he wouldn't order it. This pharmacy is on my list as one of the auto-shipped stores.