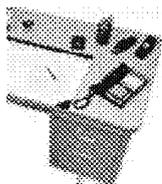


Joel
Wright/WHP/Walgreens
07/27/2010 08:36 AM

To Terry Gubbins/Corp/Walgreens@Walgreens
cc
bcc
Subject Re: Handling Pain Management RXs

Excellent message. Let's discuss the SOP recommendation. Not sure I agree, or see what we are hoping to accomplish.

Thanks, Joel
Terry Gubbins/Corp/Walgreens



Terry
Gubbins/Corp/Walgreens
07/23/2010 02:11 PM

To Market3RXSupv, Market28RXSupv
cc Market3DM, Market28DM, Joel
Wright/WHP/Walgreens@Walgreens
Subject Handling Pain Management RXs

As you know, we have a pain management problem in Florida. The Top 30 doctors in the USA in writing controlled substances all practice in The Sunshine State. Various state agencies and police departments are beginning to address the problem.

Recently, these pain clinics have been limited to filling a 3 day supply on prescriptions. This has created many more prescriptions coming to retail pharmacies like us. Many of our pharmacists are getting nervous on how to handle these. We have to help them.

We must do what is right. We must follow established guidelines, policies, rules, and laws.

We can not create our own. If we just follow these rules and laws, we will be fine. Some of the things that we can not do include:

1. Post signs or notes saying we do not fill prescriptions for a particular doctor
2. Not carry controlled substances
3. Tell patients we don't have it

I have found an excellent CE that addresses the legal perspective of filling pain management prescriptions, and what we need to do to follow established rules and laws. It is called: "The Pharmacists' Role in Pain Management: A Legal Perspective." IT IS EXCELLENT! It includes real, everyday examples on how to handle these prescriptions. You can find it at RxSchool.com. This CE is a video.

Chronic pain is a true health condition. As pharmacists, we can not lose sight of this fact. These patients need their medicine just like a diabetic, HBP, or heart patient needs their medicine. I have found a CE called "Navigating the Management of Chronic Pain: A Pharmacist's Guide." You can find it on PowerPak.com.

If you are having any meetings with pharmacists, I suggest showing the first CE, discussing it, include the Florida Board rules, then distribute the chronic pain CE. Our pharmacists are hungry for this information. They will appreciate our help.

We will be asking the CPO to change their SOP when they have a call asking if we have Oxycodone in stock. We will ask that the tech says "We ask that you bring in your prescription to the pharmacy and have our staff help you." This will eliminate all of the calls coming to our stores. Then, when the patient arrives, we handle appropriately according to the established rules and laws.

Let's do this. It is the right thing to do professionally, and it is the right thing to do for our patients and

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employees.

If you have any other ideas, please share them with me.

Thanks,
Terry

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