

Hotline Incident- Compliance View: CM-HTL-IN-116146486**General Information**

Client Name	WALGREEN COMPANY (CR)	Quality Assurance?	
Priority		CIA:	
Call/Contact Count		Privacy Notified by Compliance	
Walgreens Callback Tracking:		Healthcare/Pharmacy Compliance team notified by Compliance	
		This Hotline is a(n):	
		Assign To:	Loss Prevention
		The Network - Program Name	ETHICS AND COMPLIANCE EMPLOYEE HOTLINE
		The Network - Report ID	116146486
		Date of Incident:	1/25/2012
		Time of Incident	11:46:00 PM
		Owner ID	Hotline Leads (System)
		Created By	HOTLINE LEADS
		Status	-Closed
		Event Type	Internal
		Event Sub Type	Compliance
		* Predication Method	Hotline Report
		Origin of this Contact	

Location Information

Caller Provided Location #	* Location	03018 - Store #03018 - 3112 S HARVARD AVE TULSA, OK
Caller Stated DBA	1 - Location Type	Store
Caller Provided Address1	2 - Department	Field APM
Caller Provided Address2	3 - Leadership	Senior Director APS
Caller Provided City	4 - Management	APD JAMES WEISSER
Caller Provided State	Store Phone Number	9187421058
Caller Provided Zip	Address	3112 S HARVARD AVE
Caller Provided Country	City	TULSA
Caller Provided Location Phone	State	OK
Caller Provided Location PhoneExt	ZIP	74135-4403
	District	D00313 Tulsa West Diane Feightner
	Region	R00024 Greater Texas Connie Latta

Caller Information

Caller First Name	DECLINED
Caller Last Name	DECLINED
Caller's Title	
Caller Phone #	
Caller Phone Ext.	
Best Time To Call	
Type of Caller	
Anonymous Caller?	
Caller's Email Address	

Where:

PHARMACY

Incident Description

Involved Parties

Reported Type	Last Name	First Name	Title	Times Mentioned	Role	Date Notified	Ethnic Origin	Gender	Description	MgtPhone	MgtPhoneExt
Reported	ROZSA	TAMERLANE	DOCTOR								

Hotline Information

Caller, DECLINED, reported that on 7/25/2011, he/she received several a large number of controlled substance prescriptions at the store. The prescriptions were written by Doctor, Tamerlane ROZSA. The caller checked the Medical Board's website and it indicated that ROZSA was a Family Practice Physician and not a Pain Management Physician. ROZSA prescribed an inordinate number of controlled substance prescriptions. The caller suspected that ROZSA did this to make more money. The caller said ROZSA was running a "pill mill." The caller contacted the Oklahoma State Board of Pharmacy via email to notify them that he/she refused to fill any more prescriptions form ROZSA. The caller received a response indicating that his/her information would be forwarded to the Medical Board. The caller did not hear anything else about the situation. ROZSA'S patients have still been coming in and requesting prescriptions written by ROZSA. Her patients are becoming more belligerent and threatening. They come in knowing that their requests would be refused but they try to bully the employees in the Pharmacy. Management was trying to fill every prescription possible after an account was lost. The caller did not want to be pressured to fill prescriptions for ROZSA knowing the circumstances. The caller feels a company wide policy should be established to not fill prescriptions from ROZSA because this was bad for business. It's a matter of time before someone overdoses and the caller did not want Walgreens to be the company that filled the prescriptions that killed somebody.

SUPPORTING DOCUMENTATION:

Email and response from State Board of Pharmacy.

Allegation(s)

Subject of Allegation	Allegation	Specific Type	Method	Allegation Status
How does the caller know about the incident?		Involved		
Will it happen within the next 24 hours?		NO		
If so, when?		UNKNOWN		
If so, where?		UNKNOWN		

Supplemental Information

How does the caller know about the hotline?

Client Instructions:

Is this in reference to a worker's compensation fraud issue?

Did the caller ask about a reward?

Please describe the type of location where the issue occurred?

Please Explain:

Are you a member of the Union?

Analyst Comments

No record found

Callbacks

HOTLINE CALL BACKS**Call Back Number: 45210**

Created: 02/08/2012 01:26 AM

Closed: Date: 03/12/2012

Call_From: DECLINED

Description: Caller called back and was informed there was no company response.

Analyst Comments:

History: HotLine CallBack Received from The Network Inc. on: 02/08/2012

HotLine CallBack updated by: Kasia Dee on: 02/08/2012

HotLine CallBack updated by: Chrissy Schneider on: 02/08/2012

HotLine CallBack Closed by: Michael Schaeffer on: 03/12/2012.

Forms and Letters (0)

Letter type	Related person	Printed date	Printed by	Printed
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Evidence Attachments**(After attaching Digital Evidence, Retain a Hard Copy Only if Required by Authorities) (0)**

Description	File Name	Attached By	Date	Evidence given to PD
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Related Events**Related Incident****Related investigation** • **CM-HTL-IV-116146486****Incident Imported From Legacy** Yes**Case Management?****Lead Type** Fraud**Synopsis of Issues** Fraud**Reported/Alleged**

Lead History

HotLine Lead Received from The Network Inc. on: 01/26/2012

HotLine Lead Updated by: Alpna Yousfi on: 01/26/2012

HotLine Lead Updated by: Chrissy Schneider on: 01/26/2012 and EMail was sent to jay.spahr@walgreens.com .

Lead reassigned by Jay Spahr on 01/27/2012 from 153 to 575.

HotLine Lead Closed by: Michael Schaeffer on: 03/12/2012.

When Location # is S999999, This is the location number that was entered into legacy CM