

Evans, Cori

From: Dadayan, Penah
Sent: Friday, September 04, 2015 1:32 PM
To: Evans, Cori
Subject: FW: RPH ISSUE

From: STR 07015 [mailto:STR.07015@store.walgreens.com]
Sent: Monday, April 06, 2015 5:45 PM
To: Dadayan, Penah
Cc: Store mgr.07015
Subject: RPH ISSUE

Hello Penah

The reason for my email is to Inform you about a few issues I had with one of my pharmacist (Golnaz)

On 4/06/2015 Golnaz is using her personal cell phone while verifying prescriptions this went on for 10 minutes. This was brought to me by one of our patients. Patient was very upset and looked very concerned she told me that it wasn't professional at all and she was having second thoughts of having her medications filled here at our pharmacy. She also stated that our pharmacist must have full attention on what they are doing because any mistake can be very harmful. Floater Pharmacist Satenik Shamamyian complained to me saying that Golnaz was late from lunch and took a 20 minute break. One of my techs told me that she's being really rude to one of the externs and confirmed that she's been off and on her cell phone and store phone dealing with personal issues.

Thank you

Lady Chavez ASM