

Message

From: Ceden, Cesar [cesar.cedeno@walgreens.com]
Sent: 3/26/2014 8:05:38 PM
To: Lehoczky, Georgia [georgia.lehoczky@walgreens.com]
Subject: FW: DEA#

In case you get any questions about this.

Be Well,

Cesar Ceden, Pharm.D.
District Pharmacy Supervisor
Walgreen Co.
Palm Beach South
561-688-2877 (office)
561-686-7212 (fax)



Every day I help people **get, stay and live well.**

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From: Dymon, Christopher
Sent: Wednesday, March 26, 2014 2:36 PM
To: Ceden, Cesar
Cc: Bratton, Edward
Subject: RE: DEA#

Hi Cesar,

There are no best practices in how to deny an Rx over the phone. The pharmacist would not have enough time to really check the profile and PMP while trying to take in a new rx.

For each rx, the pharmacist needs to make their own professional decision to fill or not to fill. Pharmacists need to ask themselves questions such as, does the dose make sense, is the rx being refilled on time, what does PMP show, does the patient live in the area, do I know this patient, are we billing the third party or is the patient insisting on paying cash, etc.

For Suboxone, the pharmacist needs to make sure that:

1. The prescriber is registered to prescribe it for opioid addiction (phone number is below)
2. All documentation procedures are followed below based on what the treatment is

Also please note the comment of "Candy Doc" has been removed from all prescriber profiles.



Procedure	
1. Write the following information in the top-right corner of the prescription hardcopy: a. Patient's date of birth b. Patient's home telephone number 2. Review the prescription.	
If the prescription...	Then:
Contains the prescribing physician's X-registration number	Proceed to the next step.
Does not contain the X-registration number and the physician states that the drug is prescribed for opioid addiction.	<ul style="list-style-type: none"> Obtain the X-registration number from the physician and write it on the hardcopy prescription. Proceed to the next step. or Call the Buprenorphine Physician Hotline 866-267-2728 (M-F, 9am-5pm EST) to obtain the X-registration number. Write the X-registration number on the hardcopy prescription and proceed to the next step. If the hotline cannot locate the prescriber's number, the physician must be called.
Does not contain the X-registration number and the physician states that the drug is prescribed for an off-label use.	<ul style="list-style-type: none"> Amend the prescription image in ICE indicating "off-label" and proceed to next step. or Write "off-label" on the hardcopy prescription, re-sign hardcopy, and proceed to next step.
Does not contain the X-registration number and the prescriber is not a physician.	<ul style="list-style-type: none"> Obtain verbal authorization for a new prescription from a qualified physician along with the X-registration number, when applicable (see above). Proceed to the next step.
3. Enter the new prescription for Buprenorphine. a. For treatment of opioid addiction , input the physician's X-registration number when prompted for DATA 2000 waiver ID number. b. For "off-label" treatments, input override code KA1311131 when prompted for DATA 2000 waiver ID number. 4. At data review, the pharmacist should ensure the steps above have been completed by the technician who entered the prescription into ICE.	

**Be Well,
Chris**

Christopher Dymon, PharmD
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 F: 847-368-6349

From: Cedeno, Cesar
Sent: Tuesday, March 25, 2014 3:31 PM
To: RxIntegrity
Subject: FW: DEA#

Hello

Many pharmacists in my area don't feel comfortable filling for this doctor. This physician used to have a pain clinic and many of the customers cause issues in the stores.

Now this office is calling in suboxone and subutex. The pharmacists don't know how to essentially deny a script over the phone.

Any best practices on denying to fill a suboxone over the phone, if needed?

Be Well,

Cesar Cedeno, Pharm.D.
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 Palm Beach South
561-688-2877 (office)
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Begin forwarded message:

From: Pharmacy Manager 03331 <rxm.03331@store.walgreens.com>

Date: March 25, 2014 at 10:05:47 AM EDT

To: <cesar.cedeno@walgreens.com>

Subject: DEA#

Good Morning Cesar,

Here is the information for Alexandra Taylor; DEA# FT1278781. Just an FYI, there are comments within IC+ that state "Candy Doc". Keep me posted!

Be Well,

Carlene M. Pizzarelli, PharmD