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**From:** Dodes, Norman <Norman.Dodes@Andanet.com>  
**Sent:** Wednesday, February 2, 2011 8:00 PM  
**To:** Cochrane, Michael; Shefferman, Elizabeth; Schultz, Emily  
**Subject:** RE: Moms New Account

I understand, but they weren't buying from us. No worries, I just e-mailed them the questionnaire.

Thanks

-----Original Message-----

From: Michael Cochrane  
Sent: Wednesday, February 02, 2011 2:55 PM  
To: Norman Dodes; Elizabeth A Shefferman; Emily Schultz  
Subject: RE: Moms New Account

We cut them off from controls on June 17 like the doctors and distributors

Thanks  
Mike

-----Original Message-----

From: Norman Dodes  
Sent: Wednesday, February 02, 2011 2:51 PM  
To: Michael Cochrane; Elizabeth A Shefferman; Emily Schultz  
Subject: RE: Moms New Account

We never cut off Moms Pharmacy.

-----Original Message-----

From: Michael Cochrane  
Sent: Wednesday, February 02, 2011 2:50 PM  
To: Norman Dodes; Elizabeth A Shefferman; Emily Schultz  
Subject: RE: Moms New Account

Liz,

Please send them the new questionnaire to fill out. It is a requirement for all customers that are new to us at this point. I am researching why we cut off the other locations back in June with the doc and distributors.

Thanks  
Mike

-----Original Message-----

From: Norman Dodes  
Sent: Wednesday, February 02, 2011 2:35 PM  
To: Michael Cochrane; Elizabeth A Shefferman; Emily Schultz



Subject: RE: Moms New Account

Mike,

We lost the whole group last year to ABC. It was a Corp decision. Now, things have changed with Corp & ABC, and they could start buying from us. We used to do over 4 million dollars a year with Moms. I would hate to not give them another chance to start buying from us again. They are the same old Moms Pharmacy, no changes. They deal with HIV patients as you already know. I hope you could make this an exception since you know this account very well. If this was a new account I could understand.

Thanks Mike

-----Original Message-----

From: Michael Cochrane  
Sent: Wednesday, February 02, 2011 2:25 PM  
To: Norman Dodes; Elizabeth A Shefferman; Emily Schultz  
Subject: RE: Moms New Account

None of the customers in that ctype are eligible to purchase controls right now. Most of them were cut off in June of 2010. Why have they resurfaced?

Thanks  
Mike

-----Original Message-----

From: Norman Dodes  
Sent: Tuesday, February 01, 2011 7:34 PM  
To: Elizabeth A Shefferman; Michael Cochrane; Emily Schultz  
Subject: RE: Moms New Account

Mike,

Any news for Moms Pharmacy for controls.

Thanks

-----Original Message-----

From: Elizabeth A Shefferman  
Sent: Friday, January 28, 2011 4:59 PM  
To: Michael Cochrane; Emily Schultz  
Cc: Norman Dodes  
Subject: FW: Moms New Account

See below from Norman.. Please advise

Can this account order controls?  
Account # 477577  
MOMS PHARMACY  
4071 18TH STREET  
SAN FRANCISCO CA 94114

Thank you!

Liz Shefferman  
National Account Supervisor  
800-331-2632 ext 74806  
Fax 877 399-6851  
Elizabeth.Shefferman@Andanet.com

-----Original Message-----

From: Norman Dodes  
Sent: Friday, January 28, 2011 4:54 PM  
To: Patricia P Radford; Elizabeth A Shefferman  
Subject: Re: Moms New Account

My customer at Moms want's to order some controls. He is on line and can't order. Can you please find out from Mike Cochrane. He knows this account very well.

Thanks

----- Original Message -----

From: Patricia P Radford  
To: Norman Dodes  
Sent: Thu Jan 27 16:37:25 2011  
Subject: Moms New Account

Account # 477577  
MOMS PHARMACY  
4071 18TH STREET  
SAN FRANCISCO CA 94114

Thank You  
Patricia P Radford  
National Account Administrator  
800-331-2632 ext 74544  
877-399-6851 Fax  
patricia.radford@andanet.com

-----Original Message-----

From: pradford [mailto:pradford@andrx.com]  
Sent: Thursday, January 27, 2011 4:11 PM  
To: pradford@andrx.com  
Cc: loadsheet\_pharmacy@andrx.com

Subject: Customer Maintenance Request status change

The status for your customer maintenance request was changed from Reject Resolved to Completed by user yperez

TPS Account: 477577

JDE Account: 59377 Name : Moms Pharmacy

VIP Account: