ACTIQ MARKETING 2001

Andy Pyfer February 2001 **National Sales Meeting**



PLAINTIFFS TRIAL **EXHIBIT** P-18898 00001

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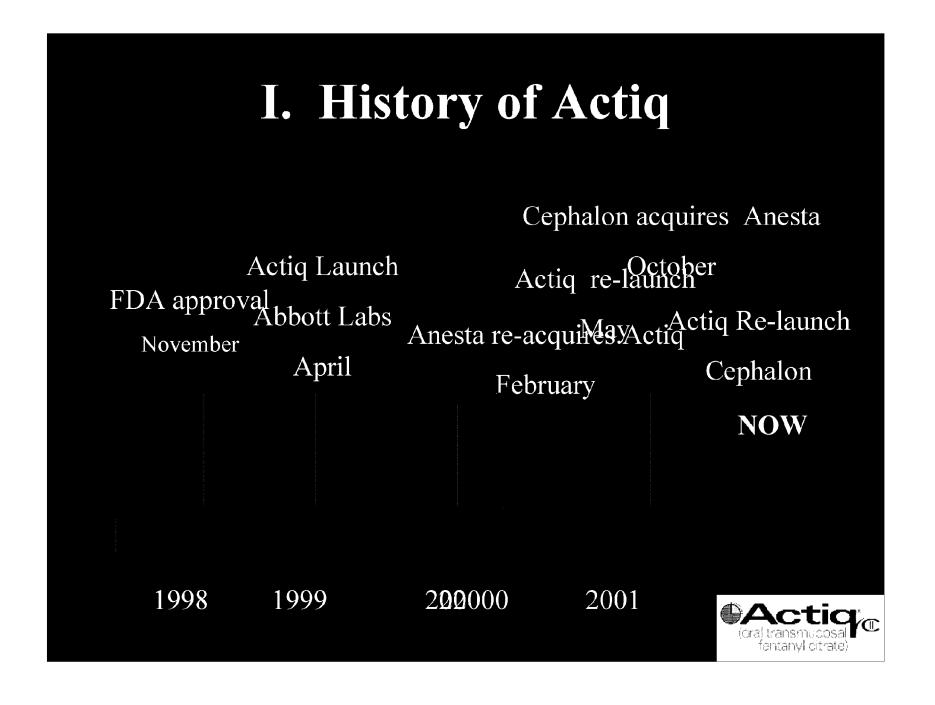
Confidential Treatment Requested by Cephalon, Inc.

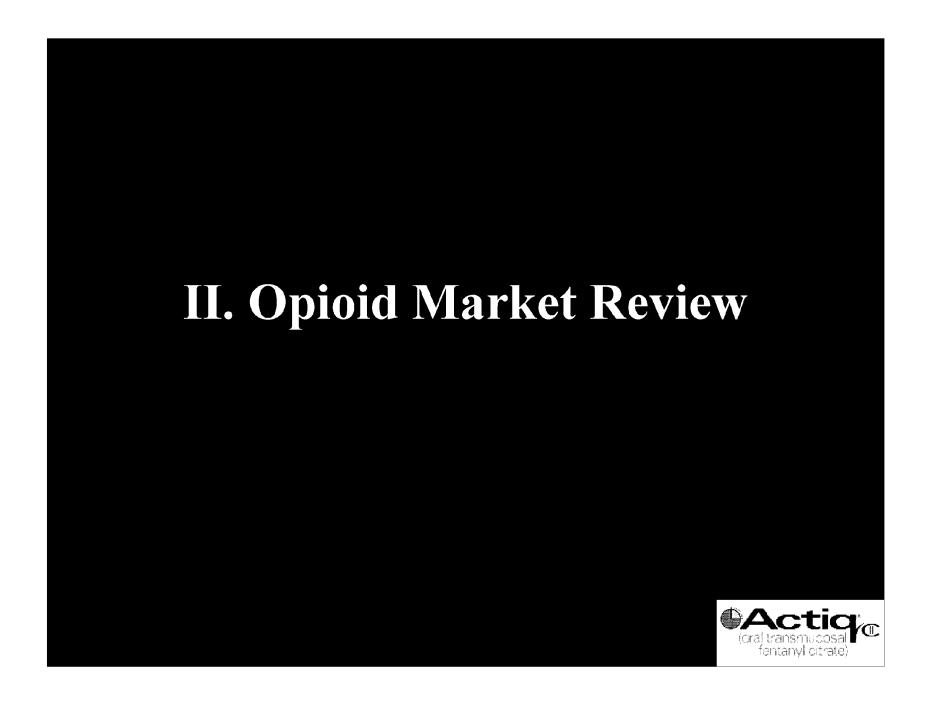
CONFIDENTIAL PER STIPULATION AND PROTECTIVE ORDER

Actiq Marketing Overview: Key Topics

- I. Actiq History
- II. Opioid Market Review
- III. Actiq Sales Review/Analysis
- IV. Key Issues, Strategies and Tactics
- V. Keys to Success







Long Acting Opioids

Long Acting Opioid Generic Company

Duragesic transdermal fentanyl Janssen

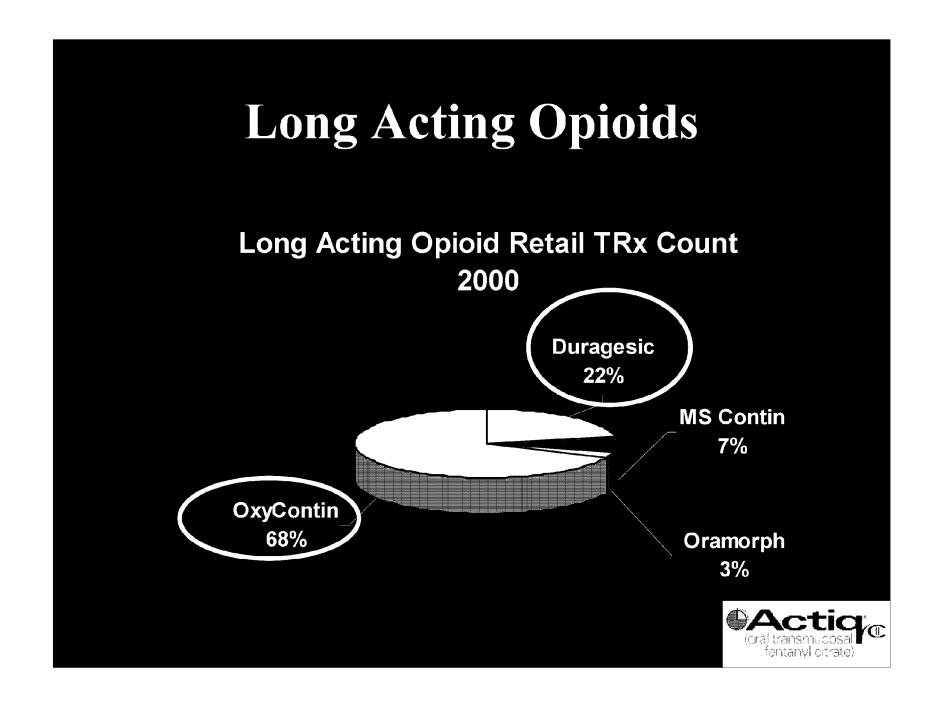
Oxycontin oxycodone Purdue

MS Contin morphine Purdue

Oramorph morphine Roxane

Kadian morphine Faulding





Short Acting Opioids

Short Acting Opioid Generic

Actiq transmucosal fentanyl Cephalon

OxyIR oxycodone Purdue

Oxyfast oxycodone Purdue

MSIR morphine Purdue

Roxanol morphine Roxane

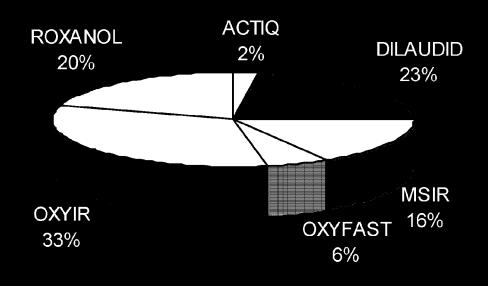
Dilaudid hydromorphone Knoll



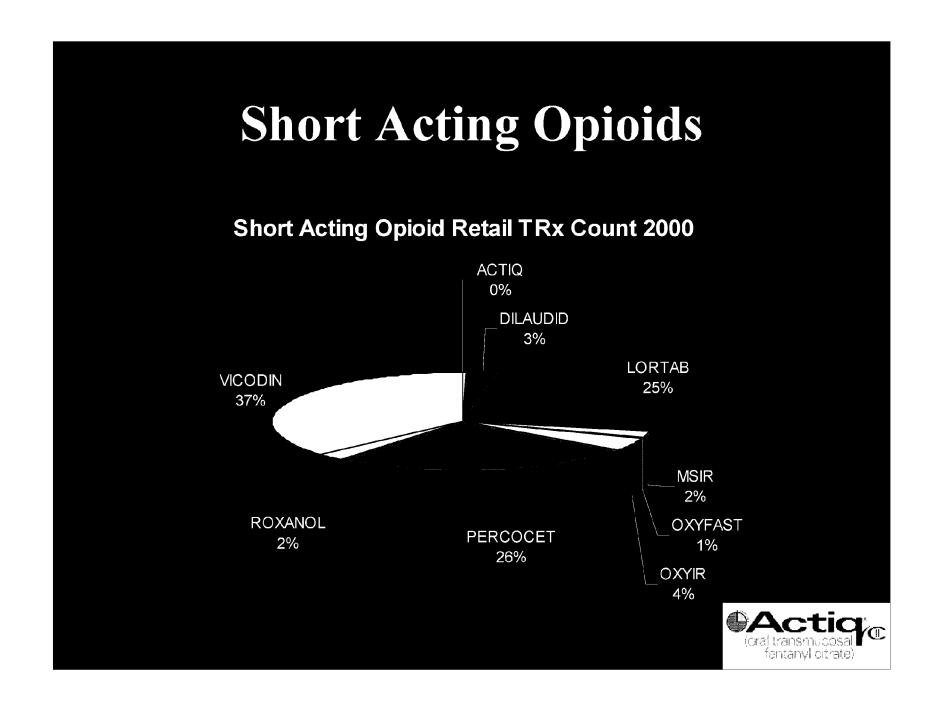
Company

Short Acting Opioids

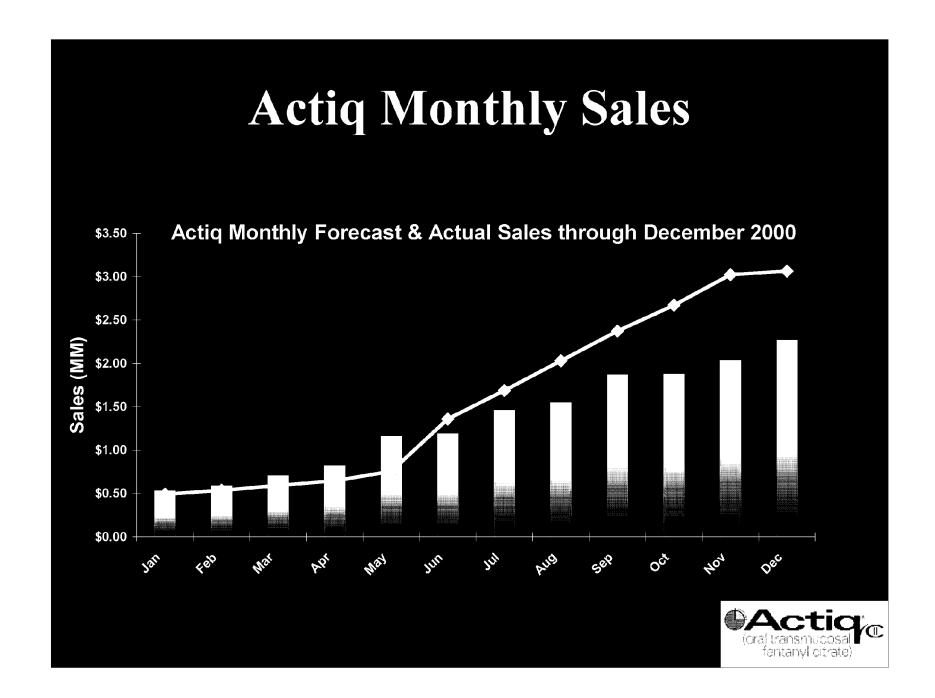
Pure Short Acting Opioid Retail TRx Count 2000

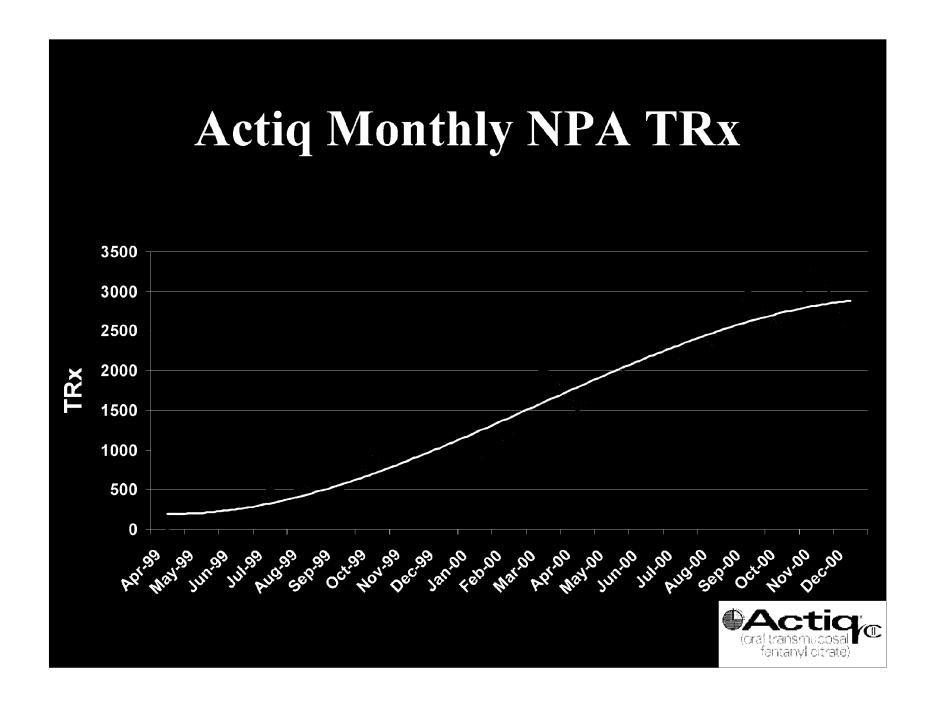


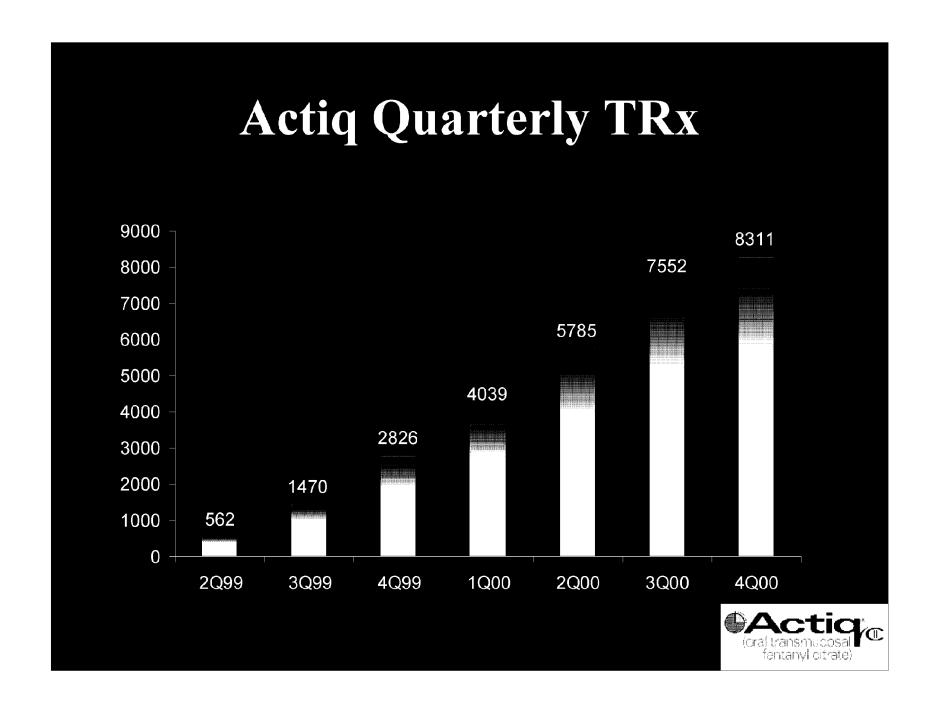


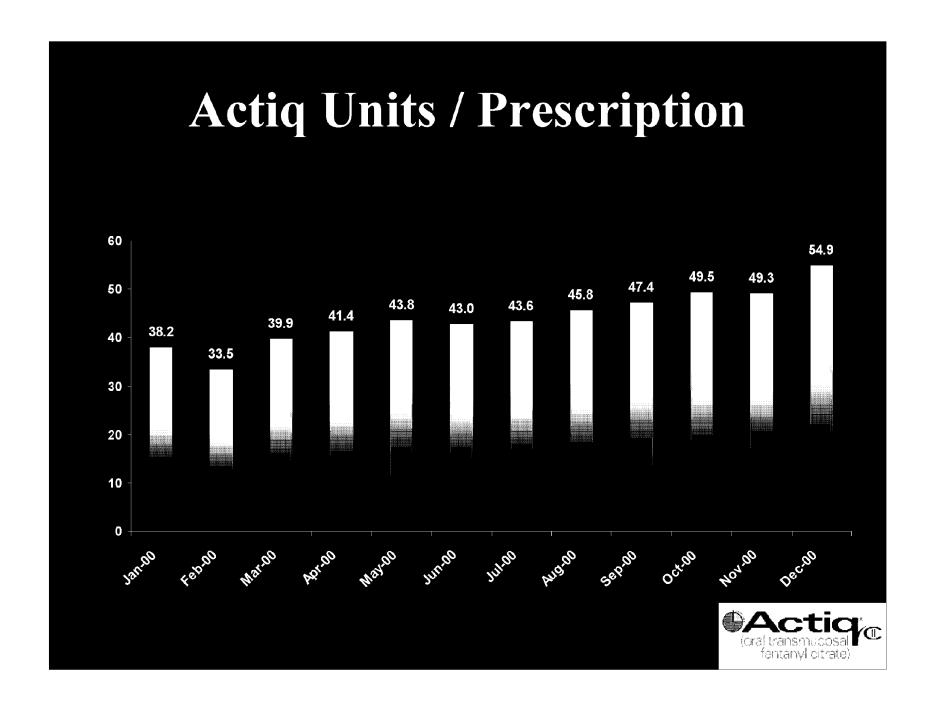


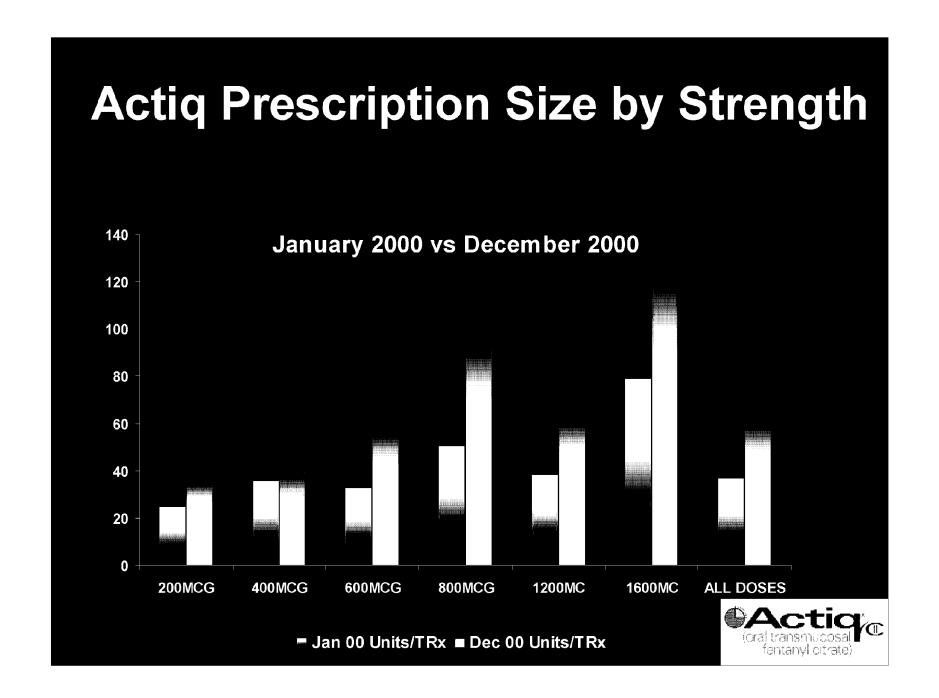




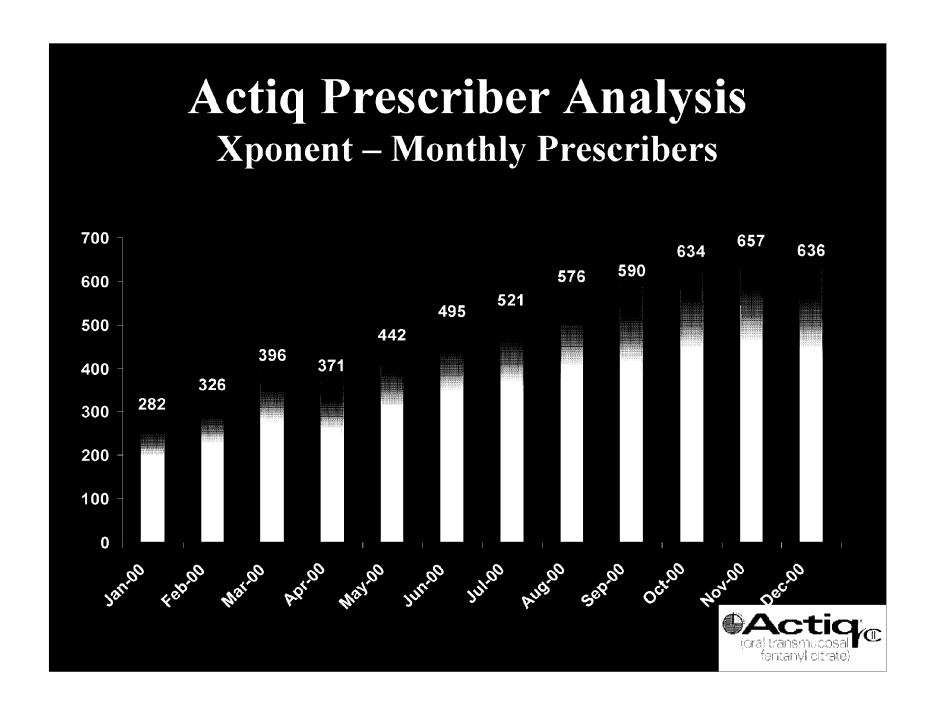


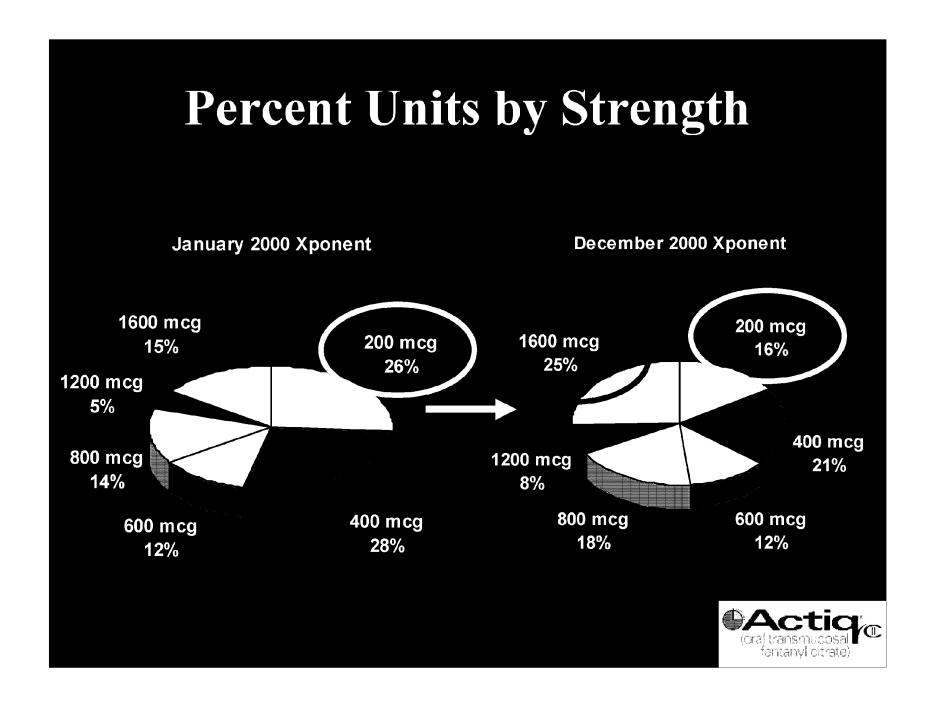


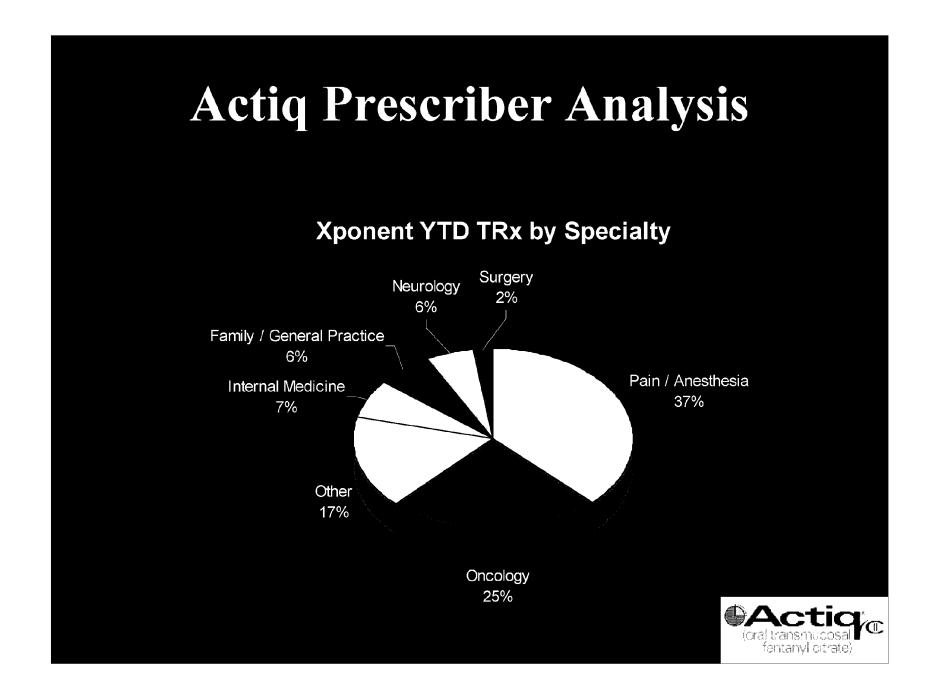


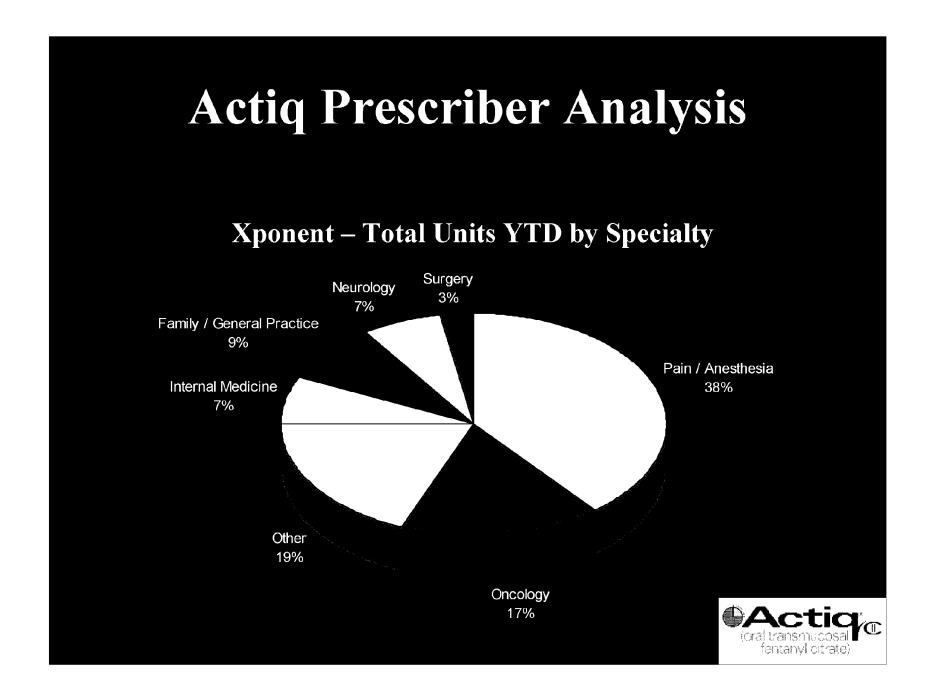


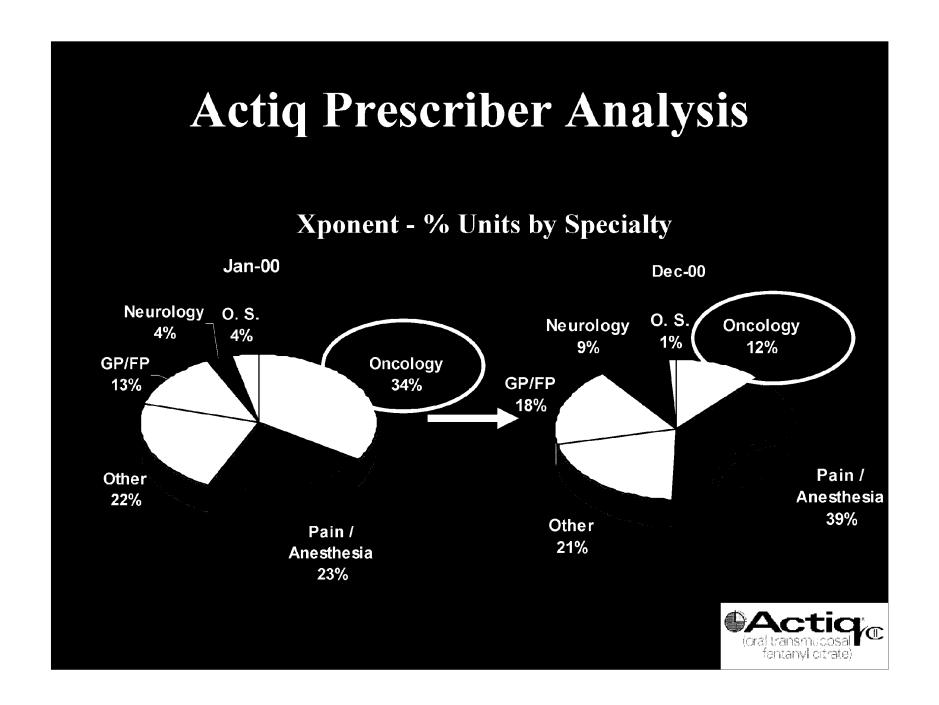


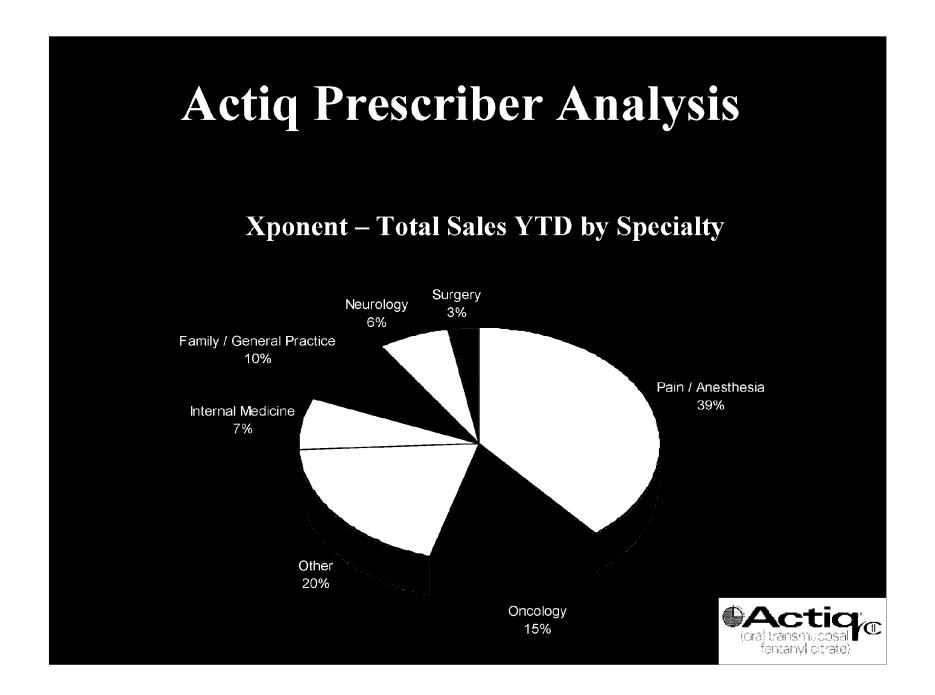


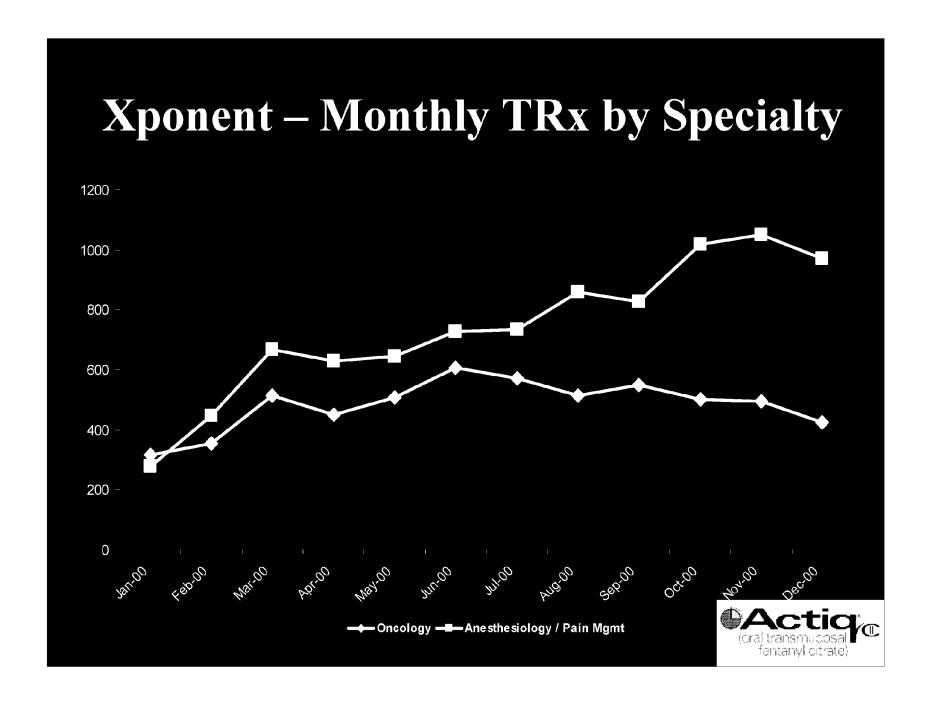


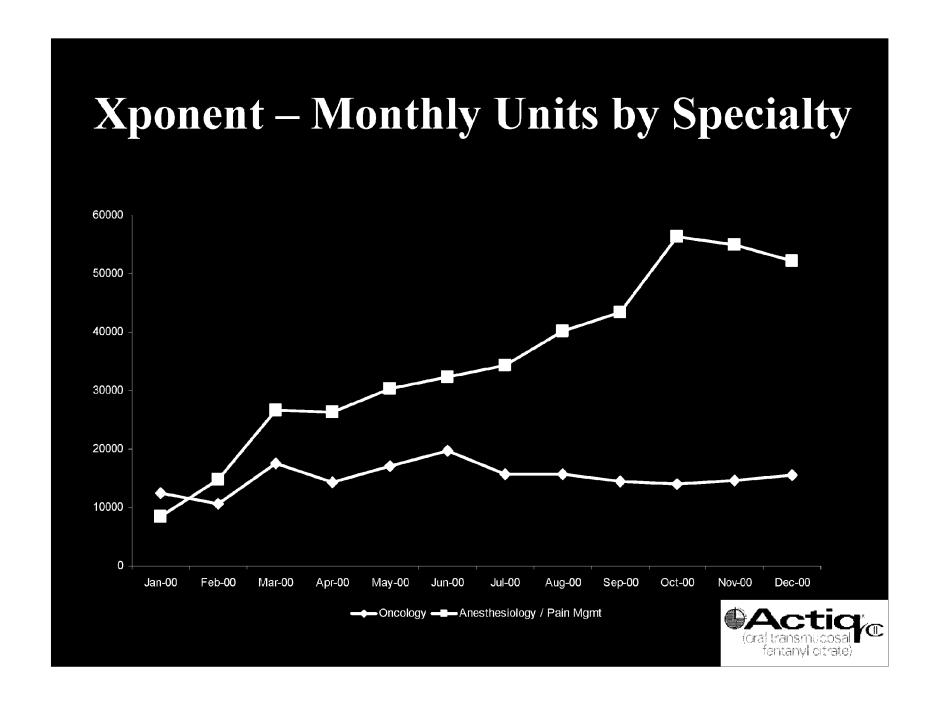










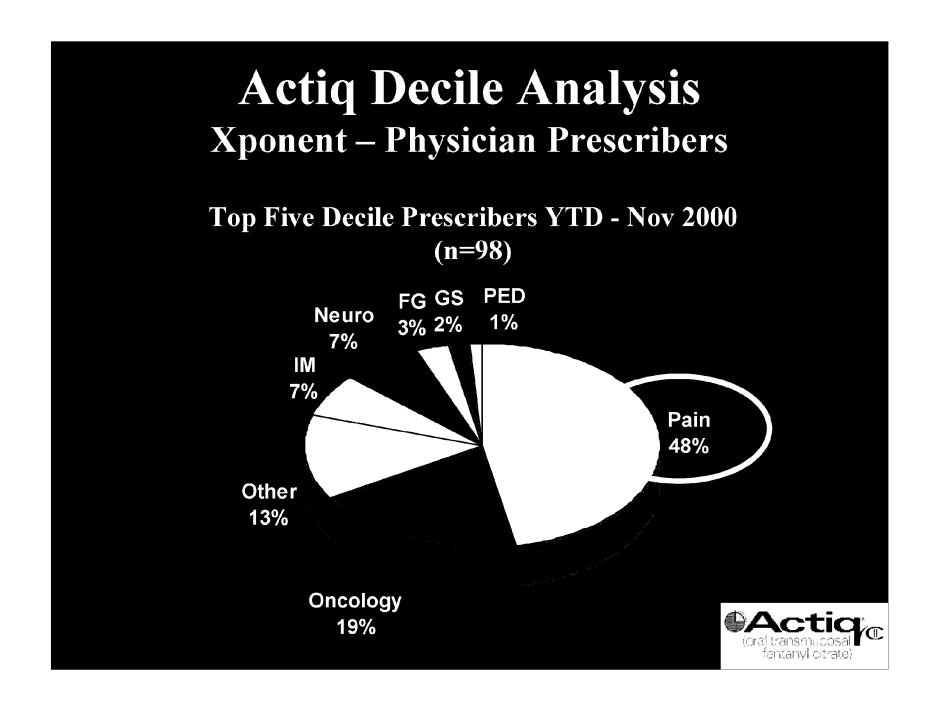


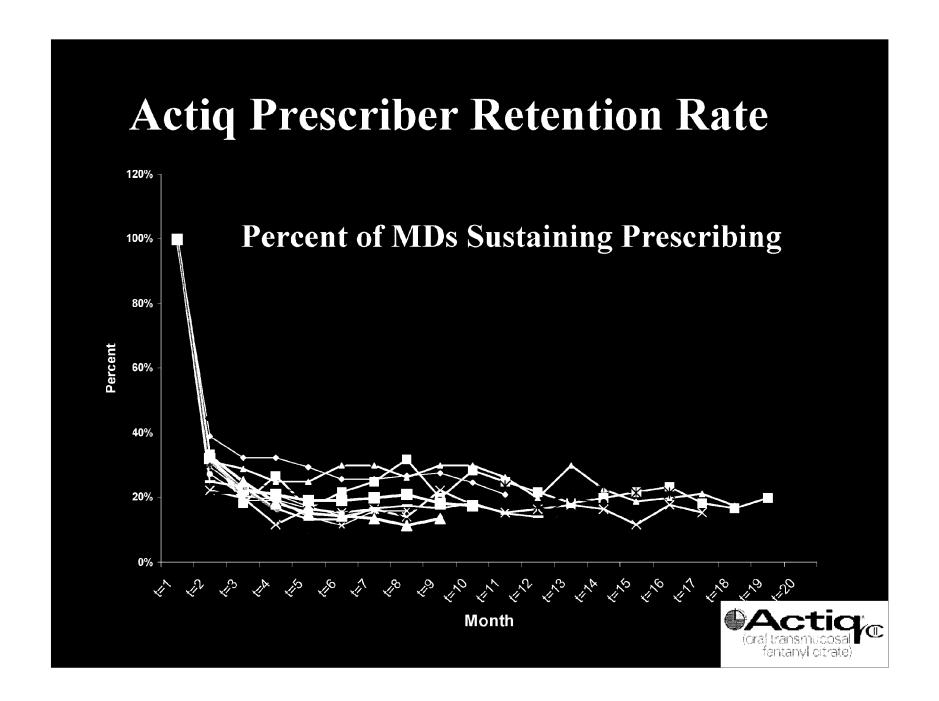
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Where are your \$\$ coming from?

- Oncologists account for:
 - -1 of 4 scripts
 - 1 of 5 units
 - 1 of 6 \$\$
- Pain Specialists / Anesthesiologists
 - Account for 2 of 5 scripts/units/\$\$
- Pain / Anes, Neurology and "Other" all growing at a faster rate than Oncology
- Targeting, Targeting, Targeting







Prescriber Retention Research

Performed in February 2000

Results:

- Efficacy not questioned
 - Lead product "like" rapid onset
- Factors limiting use
 - Lead product "dislikes" titration, cost
 - Reimbursement and availability hassles
 - Difficult to change prescribing habits



Market Drivers

Market Drivers	<u>Jan 2000</u>	Dec 2000	Trend
TRx	864	2,534	†
RX Size	38 units/ RX	55 units/ RX	†
Average Selling Price	\$8.01	\$10.03	†
Total Prescribers	282	636	†
Units/ MD	129	210	†
Average Retention Rate	21%	(cral	ketier transmucosal (© entanyl citrate)

IV. Key Issues, Strategies and Tactics



Key Marketing Issues

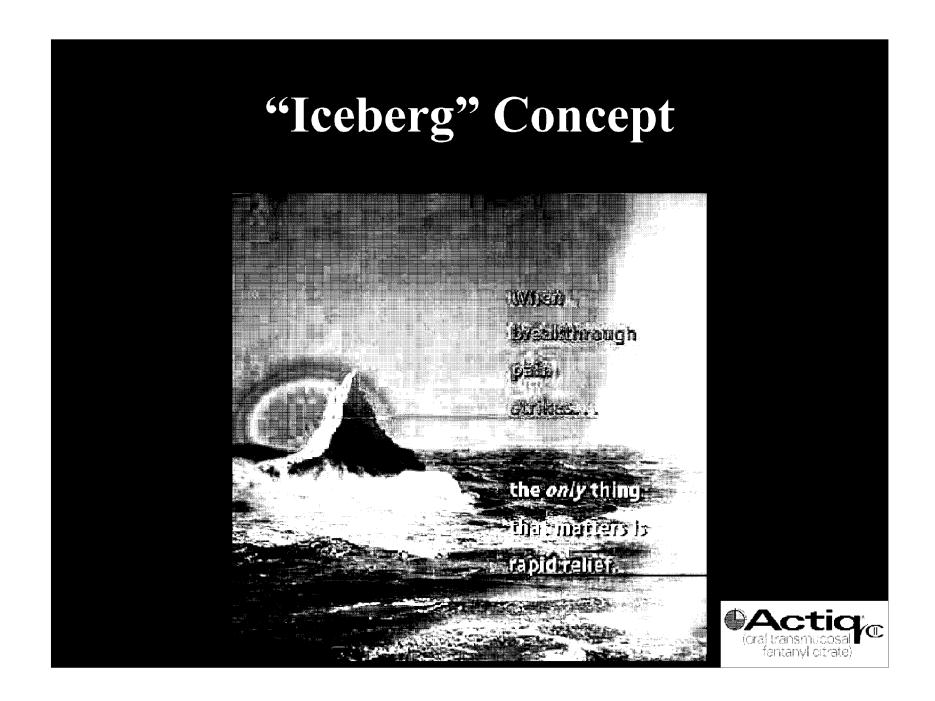
- 1. Lack of meaningful, focused positioning and message
- 2. Low awareness of Actiq due to limited promotional support
- 3. Logistical barriers to product adoption that restrict access and prescribing
- 4. Lack of knowledge about BTP and Actiq
- 5. Prescriber retention



1. ISSUE: Lack of meaningful, focused positioning and message

- Minimal advertising
- Poor initial concepts ("iceberg" and "unit")
 - "Iceberg" and "Unit" concepts
 - Focused on BTP and delivery system only
 - Lacked features & benefits
 - Did not provide meaningful reason to prescribe

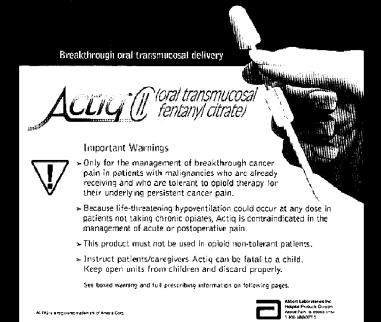






NOW AVAILABLE

A DELIVERY
SYSTEM DESIGNED TO MAKE
A DIFFERENCE





1. ISSUE: Lack of meaningful, focused positioning and message

STRATEGY

• Re-launch Actiq with revised branding and positioning that provides a meaningful, focused positioning and message



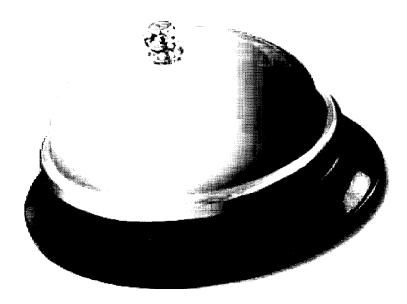
1. ISSUE: Lack of meaningful, focused positioning and message

TACTIC

- New Concept developed ("Bell")
 - Tested among Oncologists and APMs
 - Provides two key messages and a meaningful reason to prescribe
 - "Bell" and "Relief on demand" convey
 - 1. Rapid onset
 - 2. Personal pain control
- Awaiting FDA approval



BREAKTHROUGH CANCER PAIN



Relief on demand.



- Limited promotional support
 - Limited field presence for initial 1999 launch (20 reps)
 - Lack of presence at major conventions
 - Lack of advertising in professional journals
 - No direct mail to physicians to support field efforts
 - Limited \$\$ for MEPs
 - Limited \$\$ for CME programs



STRATEGY

- Improve / Increase direct promotional reach and frequency
- Establish indirect and semi-direct promotional efforts



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TACTICS

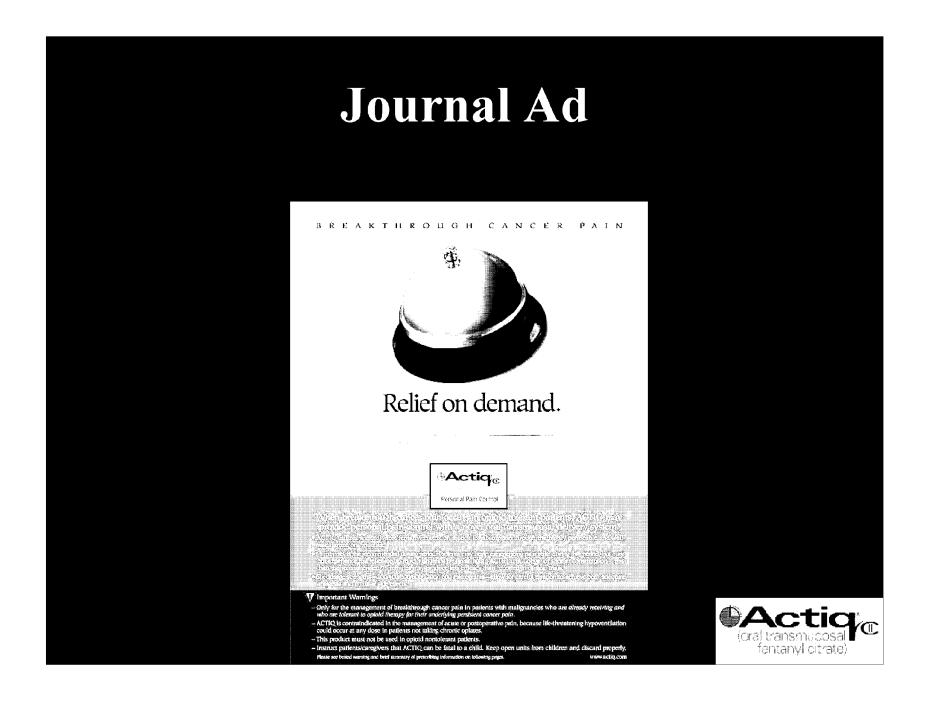
- Upgrade field personnel and refine target audience
- Establish a presence at major conventions
 - Conventions we will have a presence at THIS year:
 - American Academy of Pain Medicine (Feb)
 - American Pain Society (April)
 - American Society of Clinical Oncology (May)
 - Oncology Nursing Society (May)
 - American Academy of Pain Management (Sept)
 - American Society of Anesthesiology (Oct)
 - MLs to provide additional presence at regional meetings





- Media Plan (journal advertisements)
 - May books targeted
 - Professional Journals we will advertise in THIS year:
 - Journal of Clinical Oncology
 - Oncology
 - Oncology Times
 - Oncology Nurses Forum
 - Journal of Pain
 - Journal of Pain and Symptom Management
 - Pain Medicine
 - Pain Digest

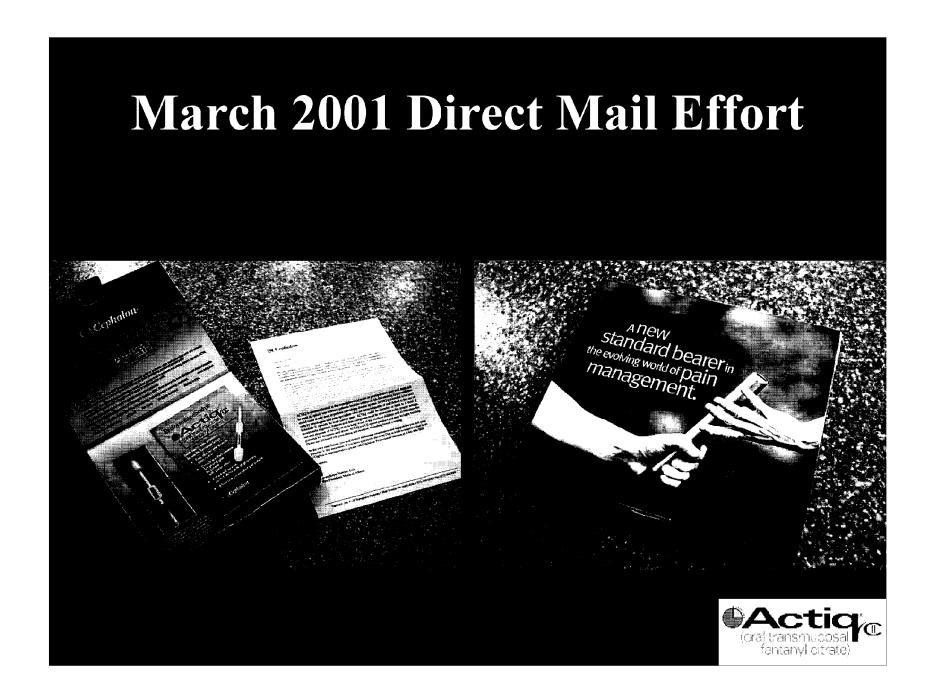




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- Website upgrade
 - Targeted for May / June
- Direct Mail Campaign
 - First mailing targeted for April
 - Two additional mailings (June and Sept)





- Enhance speaker advocacy and expand speakers bureau
 - Develop extranet site (targeted for April / May)
 - Two Regional Consultants meetings planned for June
- Increase MEP activity
 - Big \$\$ driving these programs
 - Must maximize impact (ROI)
 - Right: audience / message / speaker / format



- Increase CME activity
 - Promoted through direct mailings and sales force



- Teletopics
 - Dr. James Cleary "New Algorithms for Pain Management"
 - Dates in May, June, Sept, Oct
 - Content adapted to CD ROM for CME self-study
- "Profiles in Pain Management"
 - Quarterly newsletter / CD ROM self-study
 - Current hot topics / case studies / reprints



- Regional Symposia
 - Targeted for Fall 2001
 - Targeting 3 metropolitan areas
 - If successful, may expand sites
 - Topics to be identified and may include:
 - MSIR v. Actiq study
 - Dr. Forest Tennant Survey Research
 - Content will be adapted to:
 - CD ROM self-study
 - Teleconferences



- "A Nurse's Guide to Breakthrough Pain"
 - Distributed through 3rd party to ONS and AAPMNS members
- Four page write-up of Dr. Forest Tennant's Survey Research
 - Presented at the AAPM National Conference in February 2001



- CME Library
 - ProfilesinPainManagement.com
 - Online self-study
 - Accessible 24/7
 - Every adapted CME program will be accessible
- Other CE programs to be developed



- Wholesalers not adequately stocked at various points during 2000
- Retail pharmacies reluctant to stock
- Insufficient and inconsistent reimbursement



STRATEGY

- Maintain appropriate wholesaler inventories
- Market research to identify problems / trends in retail pharmacies
- Facilitate reimbursement



TACTICS

- Distribution and Logistics Department
 - Ensuring wholesalers are adequately stocked through new / improved relationships
 - New distribution warehouse (DDN) ensures rapid shipment of product to wholesalers
 - 2 day turnaround (versus 2-3 weeks prior)
 - Identifying options to secure product availability at retail pharmacies



- Market research to identify problems / trends in retail pharmacies (completed Jan 2001)
 - Surveyed 201 retail pharmacies
 - 99 independent / small chain; 102 large chain
 - Results:
 - 7% reported stocking Actiq; no difference b/w pharmacy types
 - Non-stocking pharmacies
 - 65% reported "no scripts" as primary reason
 - 35% reported being "not aware" as primary reason
 - Conclusion:
 - Retail pharmacies will stock as demand increases and awareness improves



- Identified new vendor for PAP / Reimbursement Program
 - Pracon replaces CRC
 - Will assume responsibilities March 2001
 - Details in workshop
 - Accessible through Cephalon Professional Services line (800-896-5855)
 - PAP will only support patients with malignancies
 - Reimbursement Program will support all patients

- BTP not well understood
- Pain management not primary concern of Oncologists
- Misperceptions about cost of Actiq
- Poor understanding of the relative potency of Actiq



STRATEGY

- Create advocacy among key thought leaders
- Educate clinicians about BTP and Actiq
- Support aggressive treatment of BTP with key pain associations via PR efforts



TACTICS

- MLs (and PCSs) to develop Actiq speaker bureau
- CME programs to assist in clinician education (previously listed)



- Medical Education Programs
 - Discovery International to assist in coordination
 - Minimum 5 per territory (240 total MEPs)
 - Topics for MEPs
 - Effective Management of BTCP
 - Effective Management of BTP in Patients with Metastatic Bone Pain
 - Management of BTP in the Difficult Radiation Patient
 - Management of BTP in the New JCAHO Standards

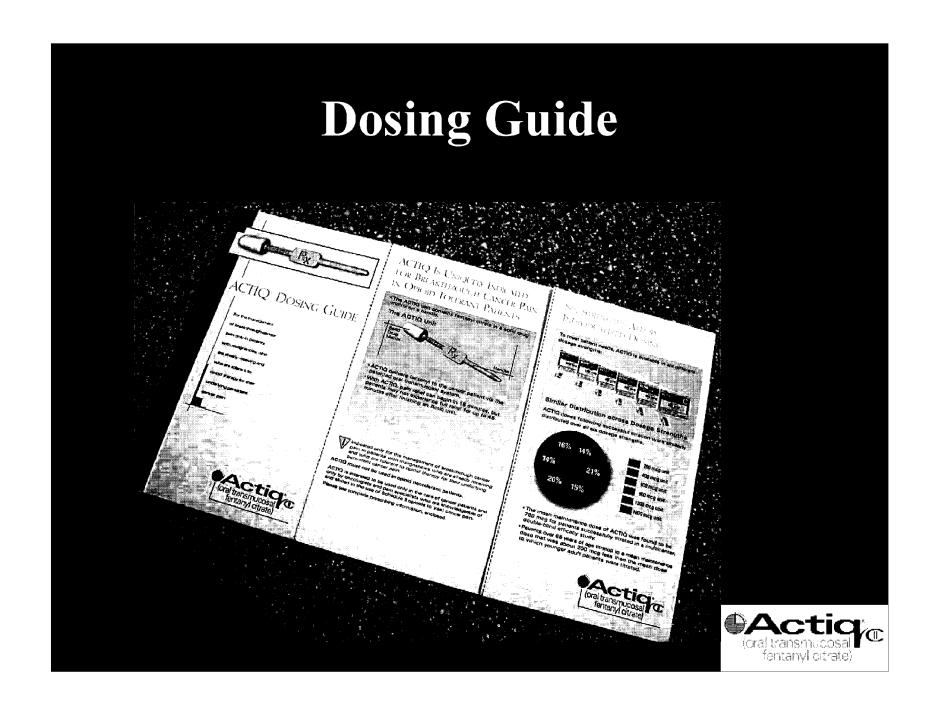


- Promotional Materials
 - Dosing Guide (Feb 2001)
 - Revised Sales Aid (March 2001)
 - New sales aid (target June)
 - Revised PCS Coupon
 - New PCS Coupon (target June 2001)
 - Temporary Booth Panel / Table Top Display graphics (March 2001)
 - New Booth Panel / table top (target June 2001)

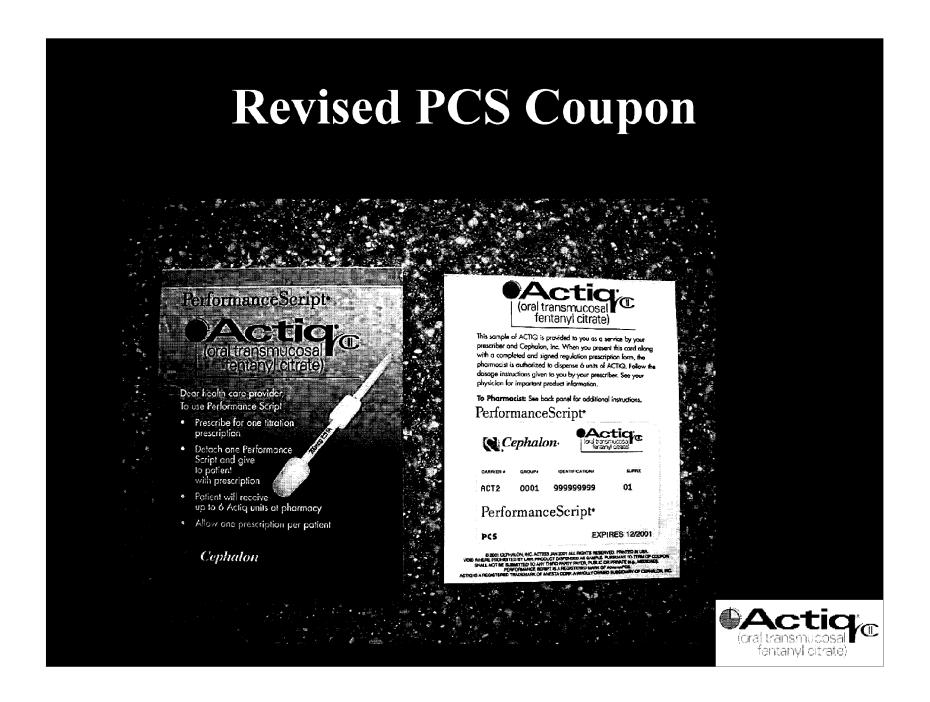


- Promotional Materials (cont'd)
 - 800# Magnet (March 2001)
 - 800# Rolodex Card (March 2001)
 - Revised Product Monograph (target 2nd quarter)
 - PAP / Reimbursement Program Guide (target 2nd quarter)
 - FAQ for Clinicians (target 3rd quarter)
 - FAQ for Patients (target 3rd quarter)
 - Reprints to be submitted for review









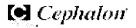
800# Magnet and Rolodex Card



Professional Services

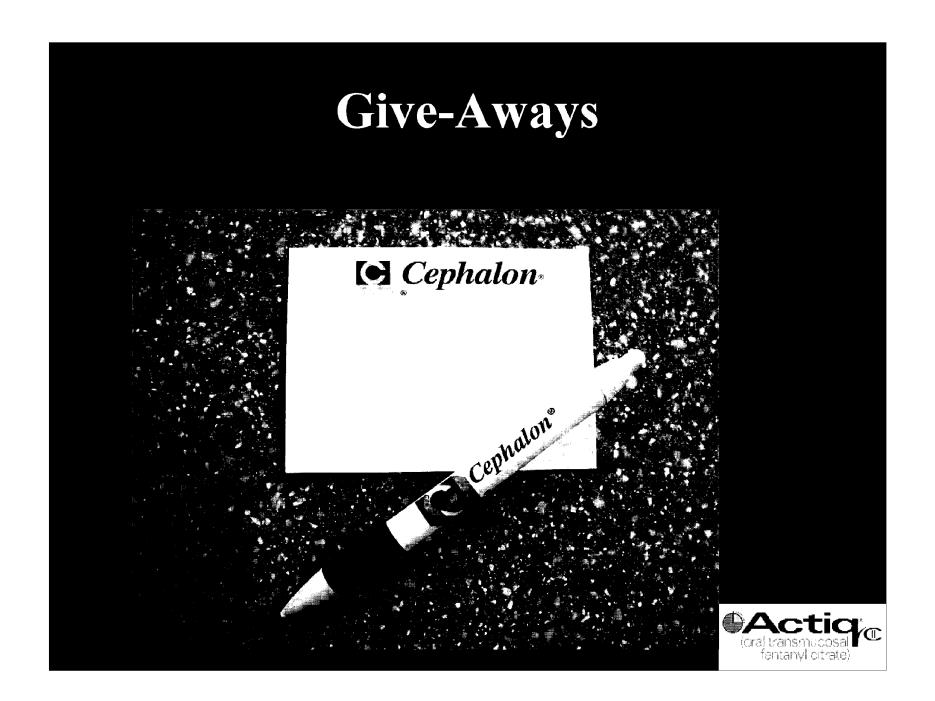
Patient Reimbursement Assistance Program
Welcome Kit Hotline
Medical Information
1-800-896-5855

Please see attached full prescribing information including black box warning.



ACT 039 Feb. 2001





- PR efforts
 - New firm identified with experience in pain management (Cooney Waters)
 - 2001 plans to be finalized in March



- Average retention rate 21%
- Titration process perceived as cumbersome
 - Often multi-step process
 - Patient education required
 - Product availability concerns
 - Reimbursement questioned
- Four previous issues
 - Poor positioning and message
 - Low awareness
 - Logistical barriers
 - Lack of knowledge



STRATEGY

- Educate clinicians
 - Provide clear dosing directions
 - Provide patient education materials
 - Provide PAP / reimbursement info
 - Assurance product availability
- Address four previous issues



TACTICS

- Dosing directions
 - Dosing Guide
 - MIRF
 - Written response for relative potency
 - Reprints (Lichtor study, phase IV 006 Titration study)
 - MEPs
- Patient education materials
 - Welcome kit / patient education video
 - FAQ for Patients



- Provide PAP / reimbursement guide
 - Managed Care Department
- Drive pharmacy stocking in key retail pharmacies
 - Distribution and Logistics Department currently identifying options to secure product availability at retail pharmacies



V. Keys to Success

Physician Targeting

Simplifying Titration

MEPs

CME Programs

