From: Sent: To: Subject: Nancy Baran Friday, October 29, 2010 2:48 PM Violet Wojtulewicz RE: Suspicious Rpt 7.17.5

Violet,

It has been quite some time since I looked into the suspicious order report. I had a whole laundry list of things that were wrong with it, and I don't recall if the average quantities were one. This report is of very little value in my eyes. I have had it on my IT enhancement list for about 2 years. Mike and I are creating a task force/project team that will be tasked with revamping our entire suspicious order process. We still watch this report daily because it is better than nothing...but not great. I'll be sure to keep you in the loop as this progress moves forward.

Nancy Baran Director, Customer Service



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Please note our new 800# - effective 9/1/2009

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From: Violet Wojtulewicz Sent: Friday, October 29, 2010 2:11 PM To: Nancy Baran Subject: Suspicious Rpt 7.17.5

Nancy,

Once upon a time, when I was in CS, Suspicious Order Rpt (7.17.5) average calculation was incorrect. Do you know if that was ever corrected?

Thank you

