
From: Nancy Baran
Sent: Wednesday, November 14, 2012 7:43 AM
To: Michael R. Clarke; Michael Perfetto
Cc: Lynne Baxter
Subject: FW: Suspicious Order Letters - Update
Attachments: Mail Merge - Suspicious Order Monitoring Compliance - responses.xlsx

I think we should come up with a plan as to how we will follow-up with these customers. 30 customers out of 48 that we're selling controlled drugs is not a great response rate. I believe these letters went out in the very beginning of October and customers were given 30 days to respond. 2 out of 3 of our top wholesalers have not even responded (ABC and McKesson). Our largest chains – Walgreens and Wal-mart have not responded. I'm thinking we should follow-up with this. For the time being, we are still operating our SOM process business as usual. I would really like to turn this over to Watson with these documents in good order. I would also be concerned explaining to the DEA that we had a process and allowed customers to not respond. Perhaps these are the customers we should be more concerned about. Let's discuss.

Nancy

Nancy Baran
Director, Customer Service



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From: Lynne Baxter
Sent: Tuesday, November 13, 2012 10:32 AM
To: Michael R. Clarke; Nancy Baran
Subject: Suspicious Order Letters - Update

Hi,

As of today, I have the following information;

Total # of entities = 78

- 1) 30 have signed the form
- 2) 5 have various issues (see attached spreadsheet)
- 3) 43 entities have not sent in the form

Please contact me if you have any questions. Thank you.

PLAINTIFFS TRIAL
EXHIBIT
P-01282_00001

Lynne Baxter
Manager, Corporate Records



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