Message

From: Brooke Buchanan [/O=THERANOS ORGANIZATION/OU=EXCHANGE ADMINISTRATIVE GROUP

(FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=BROOKE BUCHANANFB3]

Sent: 1/28/2016 3:45:27 PM

To: Elizabeth Holmes [/O=THERANOS ORGANIZATION/OU=First Administrative Group/cn=Recipients/cn=eholmes]

Subject: RE:

From: Elizabeth Holmes

Sent: Thursday, January 28, 2016 7:41 AM

To: Brooke Buchanan <bbuchanan@theranos.com>

Subject: RE:

Theranos had already suspended testing in any impacted areas upon receiving findings from CMS during the audit. While the findings were limited to certain areas of Theranos' Newark lab, out an abundance of caution Theranos decided and informed Walgreens that it is suspending the use of the Newark, CA lab during the 10 day plan of correction period. This work is independent of Theranos' Arizona lab which is CLIA certified and in good standing, where over 90% of all Theranos samples are processed. This is not a company-wide issue, it's an issue that many other labs have faced, and we will fix it quickly and completely, working with our regulators. We are open for business, confident in our technologies, and unwavering in our commitment to provide Arizonans with the service they deserve - accessible, reliable, high quality, and affordable tests.

Brooke Buchanan

Theranos, Inc.

P:

M: