

Message

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**From:** Chinmay Pangarkar [/O=THERANOS ORGANIZATION/OU=FIRST ADMINISTRATIVE GROUP/CN=RECIPIENTS/CN=CPANGARKAR]  
**Sent:** 10/3/2014 2:14:44 AM  
**To:** Maximillion Fosque [mfosque@theranos.com]; Daniel Young [dyoung@theranos.com]  
**CC:** Christian Holmes [cholmes@theranos.com]  
**Subject:** RE: Physician and Patient Call Needed-HCG Results

The second run has one invalid tip close to dark counts but other counts seem consistent. The samples also look OK.

It is possible that the sample got switched? Otherwise, this one seems like another one of these outliers we are getting more of these. The hCG for this patient (assuming it is normal pregnancy) should be more than 240.

On a separate note: do we have any check for returning patients before reporting?

Thanks

Chinmay

**From:** Maximillion Fosque  
**Sent:** Thursday, October 02, 2014 6:50 PM  
**To:** Chinmay Pangarkar; Daniel Young  
**Cc:** Christian Holmes  
**Subject:** RE: Physician and Patient Call Needed-HCG Results

All,

A patient came in for two separate visits, a few days apart, with only hCG ordered. We reported 120.20 mIU/mL on the 25<sup>th</sup> and <7.82 mIU/mL on the 27<sup>th</sup>. She was then sent to Quest where results were "much, much higher."

I've included results below. Please let me know how this should be addressed with the ordering physician.

Visit 9/24

Result value: 120.20 mIU/mL

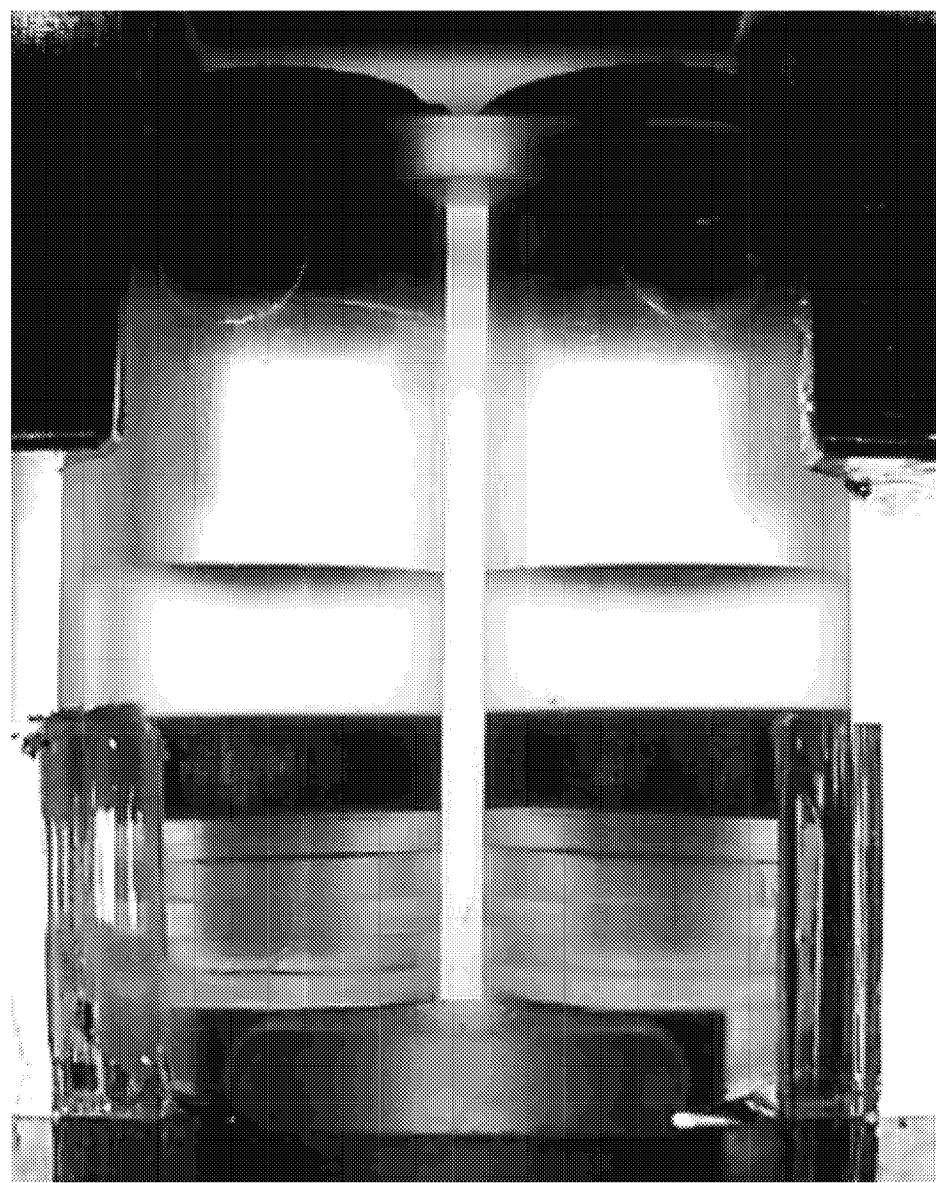
Time of collection: 9/24, 12:10pm

Time of result upload: 9/25, 8:44pm

Tip Counts

Conc	Barc	Rea	Tip							conc	conc	conc	conc	conc	conc	resu
	ode	der	Tip1	Tip2	Tip3	Tip4	5	Tip6	Date	1	2	3	4	5	6	lt
	3.00	E00	213	216	206	207	197	220		181.	147.	179.	144.	149.	155.	119.
29_6	E+1	002	84.8	60.6	33.6	65.2	56.	34.1	####	797	684	116	540	132	357	553
5500	4	3	3	8	6	2	6	4	####	1	8	1	3	2	5	8

Image



Visit 9/26

Result value: <7.82 mIU/mL

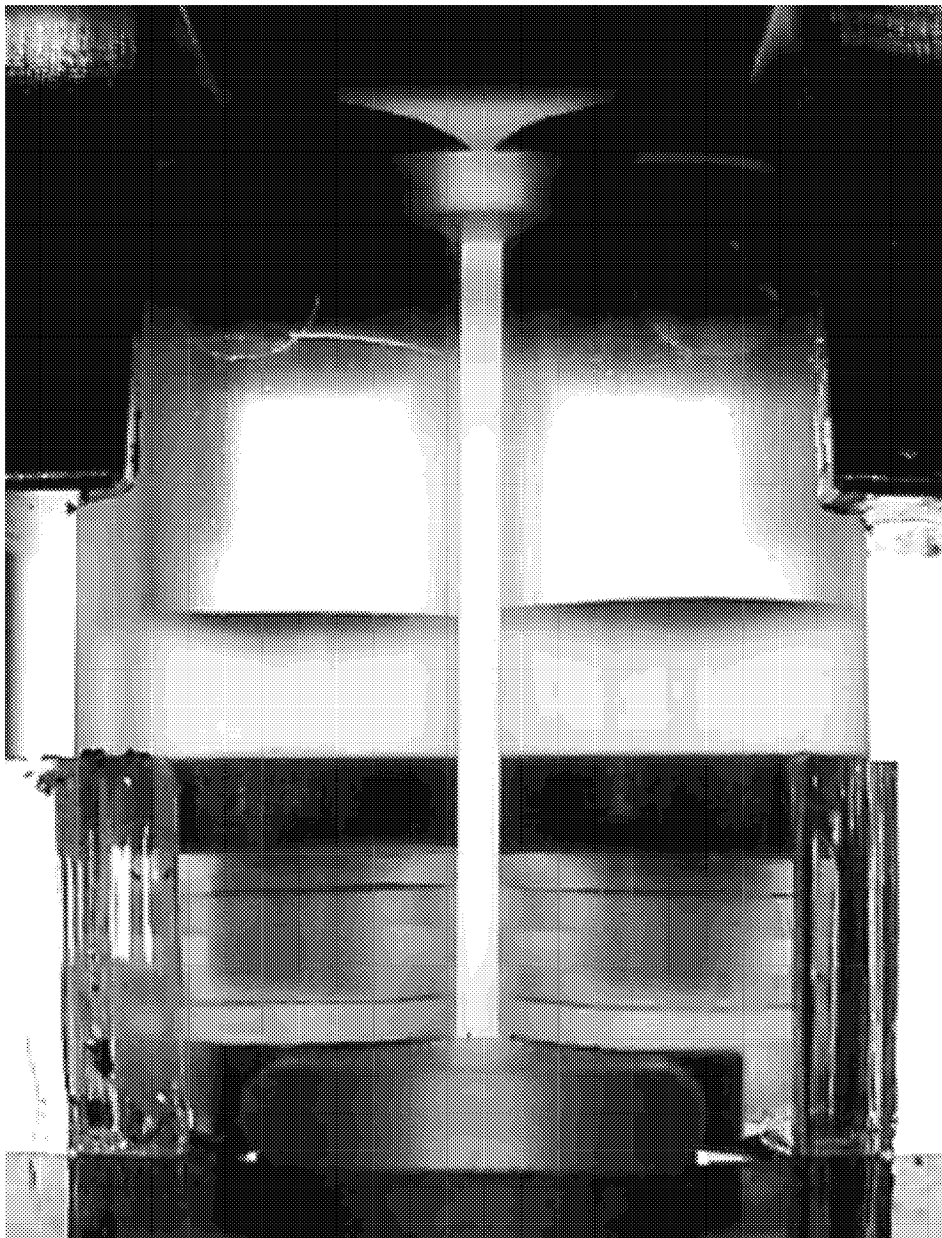
Time of Collection: 9/26, 10:53am

Time of Upload: 9/27, 10:12am

Tip Counts

Conc	Barc ode	Rea der	Tip1	Tip2	Tip3	Tip4	Tip5	Tip6	Date	con	conc	conc	conc	co	co	resu lt
										c1	2	3	4	nc	nc	
		E00								INV						INV
29_6	3.00	002	19.8	1109	1162	971.	1332	113	####	ALI	13.2	10.1	10.7	OO	OO	ALI
4215	E+14	3	047	.063	.819	8448	.573	8.77	####	D	8532	6908	0445	RL	RL	D

Image



Thanks,  
Max

**From:** Elena Scheer  
**Sent:** Wednesday, October 01, 2014 6:36 PM  
**To:** Daniel Edlin; Maximillion Fosque; Christian Holmes  
**Subject:** Physician and Patient Call Needed-HCG Results

Hi all,

I just spoke to (DOB ), she is a WAG tech and told her doctor she wanted to use our services for her HCG Quant test. She came in twice- once on the 24<sup>th</sup> (result 120.20 mIU/mL) and once on the 26<sup>th</sup> (<7.82 mIU/mL). Doctor was unsure about the results so had her go to Quest where her result was much, much higher.

Now they are wondering about accuracy or if her sample was switched.

Patient' s phone is

Dr. Terry Huff (Desert Rose OBGYN) phone is

Let me know if I should pass to Adam.

Thanks,

Elena

**Elena Scheer**

Customer Service Associate

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