

To: Elizabeth Holmes[eholmes@theranos.com]
From: Sunny Balwani
Sent: Wed 8/27/2014 7:34:21 PM
Subject: FW: Voided CO2 Results

From: Adam Rosendorff
Sent: Wednesday, August 27, 2014 11:29 AM
To: Sunny Balwani
Subject: RE: Voided CO2 Results

Sunny

I am thinking that since we void all abnormal bicarbonate results, the test has lost any diagnostic value, and probably also reliability when results are reported in the normal range. For instance the correct bicarb value in the patient, may in fact be high, and due to outgassing, the bicarb might normalize, and we would be reporting a falsely normal bicarb when in fact it should be high.

Probably we should discontinue this method until we have worked it out better.
Adam

From: Max Fosque
Sent: Monday, August 25, 2014 10:21 PM
To: CLS
Cc: Adam Rosendorff; Christian Holmes
Subject: Voided CO2 Results

All,

Per Elizabeth's request, in the short term, please do not put any comment/note on the result report if CO2 values are voided. If doctors call to inquire, we have provided the following messaging to the customer service team:

"CO2 results were not reported due to temporary unavailability of this test for this sample. We are growing as fast as we can and are working to ensure this does not happen going forward. We apologize for the temporary inconvenience."

Thanks,
Max

Max Fosque
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