

Message

From: Surekha Gangakhedkar [/O=Theranos Organization/OU=First Administrative Group/CN=Recipients/CN=Surekhag]
Sent: 9/2/2013 7:38:45 PM
To: Sharada Sivaraman [/o=theranos organization/ou=first administrative group/cn=recipients/cn=ssivaraman]; Tina Noyes [/o=theranos organization/ou=first administrative group/cn=recipients/cn=tnoyes]
Subject: RE: Upgraded Devices

Agree!

-----Original Message-----

From: Sharada Sivaraman
Sent: Monday, September 02, 2013 12:08 PM
To: Tina Noyes; Surekha Gangakhedkar
Subject: RE: Upgraded Devices

This is as much as we can take also not the first time.
We should meet with them in "real " time and explain that this is unfair.
Also bring up all the issues.

Sharada

Sharada Sivaraman
Theranos, Inc.

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650-838-9292 www.theranos.com
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From: Tina Noyes
Sent: Monday, September 02, 2013 11:51 AM
To: Surekha Gangakhedkar; Sharada Sivaraman
Subject: RE: Upgraded Devices

What about time making reagents, qualifying reagents, data processing, processing the samples and aliquoting things, troubleshooting issues that come up, and re-optimizing the new Tecan? This is so frustrating and insulting when we are all working so hard.

Tina

From: Surekha Gangakhedkar
Sent: Monday, September 02, 2013 11:24 AM
To: Sharada Sivaraman; Tina Noyes
Subject: FW: Upgraded Devices

From: Sunny Balwani
Sent: Monday, September 02, 2013 10:57 AM
To: Surekha Gangakhedkar
Cc: Elizabeth Holmes
Subject: FW: Upgraded Devices

Please note that the software team was here till 3:07 am - and is already here now at 10 am - working on this and other matters and will continue to do so for as long as it takes. The Edison devices in the evening were all sitting idle and I also didn't see anyone from cartridge manufacturing in the evening. Do you know how many carts were delivered on Saturday and Sunday to the ELISA team?

Please ask the ELISA team to organize, plan and put in the hours this month to bring up all assays and work around any challenges that come our way.

Thanks.