
From: Aleksandr Rabodzey
To: Brian Grossman
CC: Vivek Khanna; Sriram Balasuryan
Sent: 1/29/2014 3:33:12 PM
Subject: RE: Theranos Follow-up

This is the problem with lack of direct connection to docs office – my doc still did not call me and did not send the results.

I think this is something that can be resolved in future when everyone starts using EMR, but for the next few years this 4hr turnaround time benefit will be muted by the fact that it still takes days for docs to actually send the results to patients.

Theranos told me that there is an option to disclose data to patients, but not every doc would allow that since they want to interpret data before the patient goes crazy over the numbers

From: Brian Grossman
Sent: Wednesday, January 29, 2014 2:50 PM
To: Aleksandr Rabodzey
Cc: Vivek Khanna; Sriram Balasuryan
Subject: Fwd: Theranos Follow-up

still took a long time.

Begin forwarded message:

From: Jeffrey Blickman <jblickman@theranos.com>
Date: January 29, 2014 at 5:41:37 PM EST
To: "Brian@pfmlp.com" <Brian@pfmlp.com>
Cc: Sunny Balwani <sbalwani@theranos.com>
Subject: Theranos Follow-up

Hi Brian – Sunny passed along your note regarding Mr. Rabodzey's test results. We investigated this further and confirmed that our lab released his results to the ordering physician yesterday (1/28). We were contacted this morning by the physician's office, who asked that we resend the results to a secondary fax number as the first machine had not received the report. It was confirmed soon thereafter that the final report had been received.

We certainly appreciate you bringing this to our immediate attention.

Warm regards,
Jeff

Jeffrey P. Blickman
Senior Product Manager
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