

**To:** Adam Rosendorff[arosendorff@theranos.com]; Sunny Balwani[sbalwani@theranos.com]; Daniel Young[dyoung@theranos.com]  
**Cc:** Langly Gee[lgee@theranos.com]; Samartha Anekal[sanekal@theranos.com]; Elizabeth Holmes[eholmes@theranos.com]  
**From:** Mark Pandori  
**Sent:** Tue 2/25/2014 6:41:36 AM  
**Importance:** Normal  
**Subject:** RE: proficiency testing for LDTs  
**Received:** Tue 2/25/2014 6:41:37 AM

Adam,

Seems that the thing to do would be to report the Theranos methods, as they are our primary methods. This would keep us in full compliance with the regs,, and the lack of a peer group would trigger an "ungraded" score which would allow us to evaluate our performance. For any tests that seem to have matrix effects, this evaluation of our performance could include the testing of 5 patient specimens instead of PT Survey samples.

We would have to maintain the data / evidence on file that certain of our tests are affected by the pt matrix, and this would be our scientific rationale for evaluating the performance of such tests instead with actual specimens.

The downside of this is that we would have to do twice the amount of work for every PT event. this could become onerous.

Mark

---

**From:** Adam Rosendorff  
**Sent:** Monday, February 24, 2014 10:28 PM  
**To:** Sunny Balwani; Daniel Young  
**Cc:** Langly Gee; Mark Pandori; Samartha Anekal; Elizabeth Holmes  
**Subject:** RE: proficiency testing for LDTs

All:

Reading through the regulations more finely- if we did enroll in PT for Theranos methods, we would need to do an alternate assessment protocol (AAP) in any event, because the results would be ungraded (fewer than 10 participants). Ungraded events have to undergo an AAP according to CLIA regs.

My question is what PT do we report to commercial PT providers (eg API, NYS, CAP), and hence to CMS?

Adam

---

**From:** Sunny Balwani  
**Sent:** Monday, February 24, 2014 10:20 PM  
**To:** Daniel Young  
**Cc:** Adam Rosendorff; Langly Gee; Mark Pandori; Samartha Anekal; Elizabeth Holmes

Confidential

THPFM0000001266

Ccing Elizabeth on this as we went thru these discussions over a year ago also.

On Feb 24, 2014, at 10:01 PM, "Daniel Young" <[dyoung@theranos.com](mailto:dyoung@theranos.com)> wrote:

To add more details about my concerns related to using PT samples without extensive study with our LDTs and without a peer group, I wanted to highlight why the peer group methods were established for PT and other challenges related to matrix effects. These factors are why I had recommended last year the approach that we since captured in our CLIA SOPs last year (namely running PT on FDA-cleared predicates in our CLIA lab, and running internal Alternative Assessment Programs (AAP) (namely, using actual patient samples) to ensure that our LDTs (ELISA, cyto and GC) are accurate with respect to these predicates). (Note that CAP is developing some unmodified samples for PT, but this is still in development (something we should further engage CAP on).)

Here are some excerpts from a 2013 article that I think are highly relevant (I can provide references if people want them):

“Peer grouping was determined to be necessary for many analytes because the modified constituents of PT samples can sometimes affect test results (matrix effects), and these inaccuracies cannot be corrected. The causes of matrix effects can include lyophilization (freeze-drying), addition of stabilizers and preservatives, and other manipulations that cause PT materials to behave differently than unmodified patient specimens.

“In addition to differences in the matrix that can alter test results between test systems, inherent differences in the measured entity can differentially affect test results depending upon the test system used. For example, when the measured entity is an enzyme, in order to get sufficiently elevated concentrations of that enzyme in PT samples it may be necessary to add concentrated enzyme materials that behave differently than unmodified patient specimens. These materials can work well to assess relative accuracy within a peer group, but they may not be useful to assess absolute accuracy if they are not commutable with patient specimens. The term “commutability” means that PT specimens behave like patient specimens when tested on different test systems. Commutability of PT specimens cannot be assumed unless unaltered patient specimens are used in PT, and this has not been possible for large scale PT programs, except in a few cases. Miller et al showed the viability of using patient materials for PT.”

There are additional points we can discuss about the “primary” test method, and treating PT samples in the same manner as patient specimens. But overall, the lack of a peer group for our LDTs and the nature of these PT samples

make them inadequate on their own and make them problematic for the intended goal of assessing accuracy of our test method. The proposed internal AAP approach was devised to overcome these limitations of our LDTs. Looking forward to discussing these matters further.

Thanks,

Daniel

---

**From:** Sunny Balwani  
**Sent:** Monday, February 24, 2014 8:39 PM  
**To:** Adam Rosendorff; Daniel Young; Langly Gee  
**Cc:** Mark Pandorj; Samartha Anekal  
**Subject:** RE: proficiency testing for LDTs

And our validation against immulite has been excellent in the past. It is these PT samples that are off.

This is a great place to start is what Mark, you and I discussed today – to run internal PTs here and compare with samples we draw here. lets run few studies on these 4-8 assays. I think our answers will become very clear that what Daniel is suggesting is accurate.

Thanks.

---

**From:** Adam Rosendorff  
**Sent:** Monday, February 24, 2014 8:37 PM  
**To:** Sunny Balwani; Daniel Young; Langly Gee  
**Cc:** Mark Pandorj; Samartha Anekal  
**Subject:** RE: proficiency testing for LDTs

Yes

They were validated on the Imulite for the most part

Adam

Sent from my Windows Phone

---

**From:**[Sunny Balwani](#)  
**Sent:**2/24/2014 8:36 PM  
**To:**[Adam Rosendorff](#); [Daniel Young](#); [Langly Gee](#)  
**Cc:**[Mark Pandori](#); [Samartha Anekal](#)  
**Subject:**RE: proficiency testing for LDTs

I don't think the ELISA assays in question here are validated with siemens instruments.

---

**From:** Adam Rosendorff  
**Sent:** Monday, February 24, 2014 8:34 PM  
**To:** Daniel Young; Sunny Balwani; Langly Gee  
**Cc:** Mark Pandori; Samartha Anekal  
**Subject:** RE: proficiency testing for LDTs

Our Theranos assays are validated with the Siemens instruments, therefore PT should be comparable with regards to matrix...

Sent from my Windows Phone

---

**From:**[Daniel Young](#)  
**Sent:**2/24/2014 8:28 PM  
**To:**[Sunny Balwani](#); [Langly Gee](#)  
**Cc:**[Mark Pandori](#); [Adam Rosendorff](#); [Samartha Anekal](#)  
**Subject:**RE: proficiency testing for LDTs

We also need information about the PT samples, such as what matrix where they, did they have anticoagulant in them, etc. These PT samples are usually formulated with certain test systems in mind, which is one of the reasons I am not comfortable using them without a peer group. Otherwise, we have to do extensive study to understand our these PT samples may perform differently on our system vs one of the so called clunkers.

-Daniel

---

**From:** Sunny Balwani  
**Sent:** 2/24/2014 8:25 PM  
**To:** Langly Gee  
**Cc:** Mark Pandori; Adam Rosendorff; Daniel Young; Samartha Anekal  
**Subject:** RE: proficiency testing for LDTs

Where and who pulled the results for Edisons runs?

I would like to see the raw data for these and make sure the calibrations etc were properly applied.

---

**From:** Langly Gee  
**Sent:** Monday, February 24, 2014 8:17 PM  
**To:** Sunny Balwani  
**Subject:** FW: proficiency testing for LDTs

Sunny:

See attached.

Langly

---

**From:** Langly Gee  
**Sent:** Monday, February 24, 2014 6:22 PM  
**To:** Adam Rosendorff; Daniel Young; Mark Pandori  
**Subject:** RE: proficiency testing for LDTs

All:

Attached is data I have collected on our past API and NY proficiencies that compares predicate versus Edison on Vitamin D, TSH, FT4 and PSA. David Ramos will be providing me with more assay data to compare this week.

I should be receiving NY's and API's acceptable range within 2 weeks which I will share with all.

Also, I have attached NY proficiencies results for IgA, IgG and IgM which showed very good correlations.

Langly

---

**From:** Mark Pandori  
**Sent:** Monday, February 24, 2014 5:20 PM  
**To:** Langly Gee  
**Subject:** FW: proficiency testing for LDTs

Langly,

Please share with Daniel Young the comparison of predicate and Edison for the PT specimens we tested.

Thanks.

Mark Pandori

---

**From:** Daniel Young  
**Sent:** Monday, February 24, 2014 5:19 PM  
**To:** Mark Pandori  
**Subject:** RE: proficiency testing for LDTs

Mark, can you also send me the Vit D PT data that you were referring to? Thanks.

---

**From:** Daniel Young  
**Sent:** Monday, February 24, 2014 1:42 PM  
**To:** Mark Pandori  
**Subject:** FW: proficiency testing for LDTs

FYI: as background.

---

**From:** Adam Rosendorff  
**Sent:** Tuesday, November 26, 2013 5:31 PM  
**To:** Daniel Young  
**Cc:** Elizabeth Holmes; Sunny Balwani  
**Subject:** RE: proficiency testing for LDTs

Daniel

Thanks-

I'll write up the SOP and incorporate what we have discussed.

---

**From:** Daniel Young  
**Sent:** Tuesday, November 26, 2013 5:03 PM  
**To:** Adam Rosendorff  
**Cc:** Elizabeth Holmes; Sunny Balwani  
**Subject:** proficiency testing for LDTs

Here are my suggestions that I discussed with Adam. I'm providing some extra background info for reference.

**Background:**

There are 91 tests that are CLIA regulated and require proficiency testing (PT). For all other 'non-regulated' analytes, CLIA requires that labs have a quality assurance plan that establishes the accuracy and reliability of the testing at least twice per year. For example, the CAP Surveys and EXCEL proficiency testing programs offer products to assist labs in fulfilling this requirement. States and other accrediting agencies may also mandate additional requirements.

For our LDTs, all of which are CLIA regulated at the moment, we need SOPs for PT. However, there are several factors that prevent us from enrolling in the traditional PT programs. Most significantly is that performance in PT surveys is based on an evaluation against a peer group. A peer group is composed of different labs all running the same method/device. The goals of such PT is to compare the performance of an individual laboratory to their peer group and sometimes to target values established by reference methods or reference laboratories. The goals of PT differ from regular QC procedures which each lab also performs each day/shift that tests are performed. Namely, QC procedures ensure that performance within a given lab does not change over time and essentially assesses test precision. In contrast, PT assesses system accuracy.

**Proposal:**

Where traditional PT options are not available, we must initiate Alternative Assessment Procedures (AAP). Namely, for non-CMS-regulated tests, for those tests which lack FDA clearance or for tests that lack a suitable peer group, commercial or external PT programs are not available and AAP are used to help assess the quality/accuracy of laboratory test system performance. In essence, AAP are laboratory procedures by which Theranos defines an



internal procedure to ensure quality/accuracy of our devices/methods. There are several methods that one can implemented for AAP, such as:

- A. split sample analysis with reference or other laboratories;
- B. **split samples with an established in-house methods;**
- C. assayed material;
- D. regional pools;
- E. clinical validation by chart review; or
- F. other suitable and documented means.

It is the responsibility of our CLIA lab to define such alternative assessment procedures, as applicable, in accordance with good clinical, scientific laboratory practice, and our business objectives.

I've recommended that we pursue options B, namely splitting samples where we take a venous sample and run it on the predicate and our LDT. The advantage of this approach is that we can use the predicate method for which PT is available to establish comparability for the Theranos LDT. It keeps the entire AAP process in-house for our LDTs.

**Details to include in the SOP for AAP for each LDT:**

- ∇ Frequency of AAP (2x per year; suggest scheduling it 1 month after predicate PT occurs)
- ∇ Predicate method for each LDT
- ∇ Sample type (suggest venous samples are used by default)

- ∇ Sample source (suggest in-house draws)
  
- ∇ Sample number: 10 different samples per AAP event per LDT (sample can be shared across multiple LDTs)
  
- ∇ Analytic range per LDT: if random samples do not cover the desired range based on an annual review, spike in or other specially collected samples may be used to supplement the data
  
- ∇ Acceptance criteria:
  - Each sample will be tested 3 times on the predicate method and the mean value considered the “truth”
  
  - Out of 10 samples tested, at least 8 LDT results must fall within the CLIA total error allowance compared to the predicate mean result
  
  - If <8 samples fall within the range, corrective actions need to be taken (follow typical SOP for PT)
  
- ∇ If a predicate method is not available, samples should be split with a reference lab

Please let me know if you have any questions.

-Daniel

Daniel Young, PhD

Vice President, Theranos Systems

Theranos, Inc

1601 S. California Ave

Palo Alto, CA 94304

650-470-6119 (office)

650-804-8185 (mobile)

**PRIVILEGED AND CONFIDENTIAL COMMUNICATION**

IMPORTANT – This electronic transmission, and any files transmitted with it are confidential and/or legally privileged information. This information is intended solely for the use of the individual or entity to which it is addressed. Any disclosure, retransmission, reproduction, dissemination or other use of the contents of this information by persons or entities other than the intended recipient is strictly prohibited. If you have received this email in error, please contact us immediately and delete all copies. Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of Theranos, Inc. Finally, before opening or using attachments the recipient should check this email and any attachments for the presence of viruses. Theranos, Inc. accepts no liability for any damage caused by any virus transmitted by this email. Our sole responsibility is limited to resupplying any affected attachments.

Theranos, Inc., 3200 Hillview Avenue, Palo Alto, CA, 94304

650-838-9292 [www.theranos.com](http://www.theranos.com)