

To: Mark Pandori[mpandori@theranos.com]
From: Adam Rosendorff
Sent: Wed 2/12/2014 12:48:21 AM
Importance: Normal
Subject: RE: Both TSH QCs Failed
Received: Wed 2/12/2014 12:48:21 AM

Yes.

Let's see how the 20 set QC validations from the Capsys go- I feel like there are too many variables in the manuf. process that are not being properly controlled- that's just a guess.

We should take a look at the PT data ASAP-

Adam

From: Mark Pandori
Sent: Tuesday, February 11, 2014 4:31 PM
To: Adam Rosendorff
Subject: RE: Both TSH QCs Failed

Great.

I guess my growing concern is why these fail so often.

And how the PT will end up comparing.

Mark

From: Adam Rosendorff
Sent: Tuesday, February 11, 2014 4:29 PM
To: Erika Cheung; Jamie Liu
Cc: Mark Pandori
Subject: RE: Both TSH QCs Failed

Yes- process tomorrow- this is the safest course of action as the right result tomorrow is better than a fast inaccurate result.

Best,

Adam

From: Erika Cheung
Sent: Tuesday, February 11, 2014 4:28 PM
To: Adam Rosendorff; Jamie Liu
Cc: Mark Pandori
Subject: Both TSH QCs Failed

Hi Adam,

Both QCs failed today...we also have a patient sample coming in for TSH tonight at 5pm.

We are currently in the process of getting the CAPSYS system up and running. I still have 7 runs left (7 hours of work left) and any reruns. We also need to create the calibration curves (which Aurelie and Romina have offered to help with) and create a patient sample file. This probably won't get completed until tomorrow. Can I process the patient sample tomorrow?

Confidential

THPFM0000003311

Otherwise, I don't know what to do.

Thanks,

Erika