

Original Trouble Reports

0 Trouble Reports for Outage 1403761 (max. 100 reports are returned)

Default Sort Customer TR All TR Rpts Affected Customers Print Close

Comments for Customers:

PG&E is investigating the cause of your outage.

Sent to FAS	Stdby 911	Call Time	Smart Meter Time	Xfmr ID	Meter #	SSD Name	Address	City	Premise Phone	Contact Phone	TR Cause	Haz.	TR Desc.	Reported By	AMI Info (Restoration)	AMI Info (Part Volt)
No Trouble Report is found.																

Original Trouble Reports

0 Trouble Reports for Outage 1404951 (max. 100 reports are returned)

Default Sort Customer TR All TR Rpts Affected Customers Print Close

Comments for Customers:

PG&E is investigating the cause of your outage.

Sent to FAS	Stdby 911	Call Time	Smart Meter Time	Xfmr ID	Meter #	SSD Name	Address	City	Premise Phone	Contact Phone	TR Cause	Haz.	TR Desc.	Reported By	AMI Info (Restoration)	AMI Info (Part Volt)
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No Trouble Report is found.

OIS-OMT: J21G

Outage Dispatch Tool (Read Only)

Version 1.6 (3/30/2013)

OIS #: 1404951 Paradise (17)
Substation: 10221 (BUCKS CREEK)
Circuit: 10221
Outage Dev.: {1101/2}
Dev. Addr.:
Level: DEVICE
Call Desc:
Customers: 2
Start Time: 20:00 07/14/2021
Complete:

1st Call:
Addr.:
SSD:
Outage Remarks: NA:Available-AutoUpdated with Crew Info. (10:01 07/26/2021)
Repair Time: 0:00 Duration (HH:MM)
ETOR: 23:01 07/26/2021 5 updates
IVR Cause: FIRE
Access: Available
Assigned DO: FIRE **Contact:**

Comments for Customers:

PG&E is investigating the cause of your outage.

- Find / Reset
- Verify
- Clear
- Restore
- Print
- Trouble Reports
- Save
- Affected Customers
- Exit
- Upgrade to xfmr

Crew Information

Repair Crew Requested: 10:01 07/26/2021

Seq.#	Name	Type	Crew Size	Dispatch	Enroute	ETA	Onsite	Stop
1		REPAIR	3	10:02 07/26/2021	10:02 07/26/2021		10:02 07/26/2021	

FAS Crew Comments

FAS Crew Comments (Outbound):

FAS Crew Comments (Inbound):

Material Information

Quantity & Description (Pole type, X-ARM, Insulation, etc.):

Poles: 0 **Pri Spans:** 0
Transformer: 0 **Sec Spans:** 0
Service: 0 **X-Arm:** 0
Joint Pole: **Tree Crew:**

Personnel & Equipment (Flagman, CHP, Public works, Spill Kit, Boom Trk, etc.):

Material List

OIS-OMT: J21G

Outage Dispatch Tool (Read Only)

Version 1.6 (3/30/2013)

OIS #: 1404951 Paradise (17)
Substation: 10221 (BUCKS CREEK)
Circuit: 10221
Outage Dev.: {1101/2}
Dev. Addr.:
Level: DEVICE
Call Desc:
Customers: 2
Start Time: 20:00 07/14/2021
Complete:

1st Call:
Addr.:
SSD:
Outage Remarks: NA: Fire Activity-Fire in Area, Hwy 70 Closed, No Access [REDACTED] 13:18 (07/19/2021)
Repair Time: 0:00 Duration (HH:MM)
ETOR: 23:01 07/26/2021 5 updates
IVR Cause: FIRE
Access: Available
Assigned DO: FIRE **Contact:**

Comments for Customers:
 PG&E is investigating the cause of your outage.
 Find / Reset Verify
 Clear Restore
 Print Trouble Reports
 Save Affected Customers
 Exit Upgrade to xfmr

Crew Information

Repair Crew Requested: 10:01 07/26/2021

Seq.#	Name	Type	Crew Size	Dispatch	Enroute	ETA	Onsite	Stop
1	[REDACTED]	REPAIR	3	10:02 07/26/2021	10:02 07/26/2021		10:02 07/26/2021	

FAS Crew Comments

FAS Crew Comments (Outbound):

FAS Crew Comments (Inbound):

Material Information

Poles: 0 **Pri Spans:** 0
Transformer: 0 **Sec Spans:** 0
Service: 0 **X-Arm:** 0
Joint Pole: **Tree Crew:**

Material List

Quantity & Description (Pole type, X-ARM, Insulation, etc.):

Personnel & Equipment (Flagman, CHP, Public works, Spill Kit, Boom Trk, etc.):

OIS-OMT: J21G

Outage Dispatch Tool (Read Only)

Version 1.6 (3/30/2013)

OIS #: 1403761 Paradise (17)
Substation: 10221 (BUCKS CREEK)
Circuit: 102211101
Outage Dev.: {941}
Dev. Addr.: HWY 70-ROCK CRK S/STORRIE
Level: DEVICE
Call Desc:
Customers: 3
Start Time: 20:30 07/13/2021
Complete:

1st Call:
Addr.:
SSD:
Outage Remarks: NA:Fire Activity-Fire in Area, Hwy 70 Closed, No Access [REDACTED] 13:17 07/19/2021
Repair Time: 0:00 Duration (HH:MM)
ETOR: 5 updates
IVR Cause: FIRE
Access: Fire Activity
Assigned DO: FIRE **Contact:**

Comments for Customers:

PG&E is investigating the cause of your outage.

- Find / Reset
- Verify
- Clear
- Restore
- Print
- Trouble Reports
- Save
- Affected Customers
- Exit
- Upgrade to xfmr

Crew Information

Repair Crew Requested: 10:01 07/26/2021

Seq.#	Name	Type	Crew Size	Dispatch	Enroute	ETA	Onsite	Stop
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FAS Crew Comments

FAS Crew Comments (Outbound):

FAS Crew Comments (Inbound):

Material Information

Quantity & Description (Pole type, X-ARM, Insulation, etc.):

Poles: 0 **Pri Spans:** 0
Transformer: 0 **Sec Spans:** 0
Service: 0 **X-Arm:** 0
Joint Pole: **Tree Crew:**

Personnel & Equipment (Flagman, CHP, Public works, Spill Kit, Boom Trk, etc.):

Material List

OIS-OMT: J21G

Outage Dispatch Tool (Read Only)

Version 1.6 (3/30/2013)

OIS #: 1403761 Paradise (17)
Substation: 10221 (BUCKS CREEK)
Circuit: 102211101
Outage Dev.: {941}
Dev. Addr.: HWY 70-ROCK CRK S/STORRIE
Level: DEVICE
Call Desc:
Customers: 3
Start Time: 20:30 07/13/2021
Complete:

1st Call:
Addr.:
SSD:
Outage Remarks: NA:Fire Activity-Fire in Area, Hwy 70 Closed, No Access [REDACTED] 13:17 (07/19/2021)
Repair Time: 0:00 Duration (HH:MM)
ETOR: 5 updates
IVR Cause: FIRE
Access: Fire Activity
Assigned DO: FIRE **Contact:**

Comments for Customers:

PG&E is investigating the cause of your outage.

- Find / Reset
- Verify
- Clear
- Restore
- Print
- Trouble Reports
- Save
- Affected Customers
- Exit
- Upgrade to xfmr

Crew Information

Repair Crew Requested: 10:01 07/26/2021

Seq.#	Name	Type	Crew Size	Dispatch	Enroute	ETA	Onsite	Stop
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FAS Crew Comments

FAS Crew Comments (Outbound):

FAS Crew Comments (Inbound):

[Empty text area for outbound comments]

[Empty text area for inbound comments]

Material Information

Poles: 0 **Pri Spans:** 0
Transformer: 0 **Sec Spans:** 0
Service: 0 **X-Arm:** 0
Joint Pole: **Tree Crew:**

Material List

Quantity & Description (Pole type, X-ARM, Insulation, etc.):

[Empty text area for material quantity and description]

Pers onnel & Equipment (Flagm an, CHP, Public works, Spill Kit, Boom Trk, etc.):

[Empty text area for personnel and equipment]