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**From:** [REDACTED]  
**To:** [REDACTED]  
**CC:** [REDACTED]  
**Sent:** 7/14/2021 3:31:05 PM  
**Subject:** Re: TEST 3: Update on Dixie Fire

Perfect, then maybe we can say circuit breakers on the line operated as intended. Fixes it!!

[REDACTED]  
Marketing & Communications, PG&E  
24/7 Media Line: [REDACTED]

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**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 3:29:18 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: TEST 3: Update on Dixie Fire

Yes, it was the protection equipment, sort of like a circuit breaker. Let me confirm with [REDACTED]. Give me 2 secs.

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**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 3:28 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: TEST 3: Update on Dixie Fire

I'm sorry, the "operated as intended" is still tripping me up. Are we saying the lines are supposed to go out when there's smoke? If T lines operate as intended, they are in operation and not experiencing outages. I'm sure there's a technical explanation behind the verbiage but it's confusing without that. Can we just say that smoke from the fire caused an outage on the lines?

[REDACTED]  
Marketing & Communications, Pacific Gas & Electric Co.  
[REDACTED]

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**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 3:25 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** TEST 3: Update on Dixie Fire



A Message from [REDACTED]  
Executive Vice President, Operations and Chief Operating Officer

PG&E Team:

As you may know, the [Dixie Fire](#) began Tuesday night in the Feather River Canyon area above the Cresta Dam in Butte County. According to the California Department of Forestry and Fire Protection (CAL FIRE) website, as of early this afternoon, the fire had grown to 1,200 acres with 0% containment.

Due to the fire's smoke, some transmission protection equipment in the area operated as intended, resulting in an unplanned outage to approximately 11,000 customers. The Transmission and Distribution Control Centers worked together and restored service to all affected customers this afternoon.

According to CAL FIRE, the wildfire is burning in an inaccessible area that is presenting significant challenges for firefighters. The Butte County Sheriff's Office has issued evacuation warnings for the Pulga and East Concow areas. At present, it does appear that the wildfire is moving away from populated areas.

The Dixie Fire is not far from the site of 2018's Camp Fire and last summer's North Complex Fire, which were devastating for those communities. I know that for many of us this news brings up painful memories of those previous fires. Our job, our mission, is to remain focused on the work at hand, work safely and remember our individual and collective responsibility to serve our customers and keep them safe. This means supporting CAL FIRE as it battles this and other wildfires in our service area.

We have activated our EOC to respond to this event and will share more information when we have it.

Please work safely and securely today and every day. You matter.

