

**From:** [REDACTED]  
**To:** [REDACTED]  
**CC:** [REDACTED]  
**Sent:** 7/14/2021 3:28:53 PM  
**Subject:** Re: [PGE] no recent fire detections in fire detection page

**\*\*\*\*\*CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.\*\*\*\*\***

Just checked again after the previous email and now your API is displaying updated data. Our web application will reflect it once our script runs again.

Thanks,



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[REDACTED]  
Senior GeoAnalytics Developer

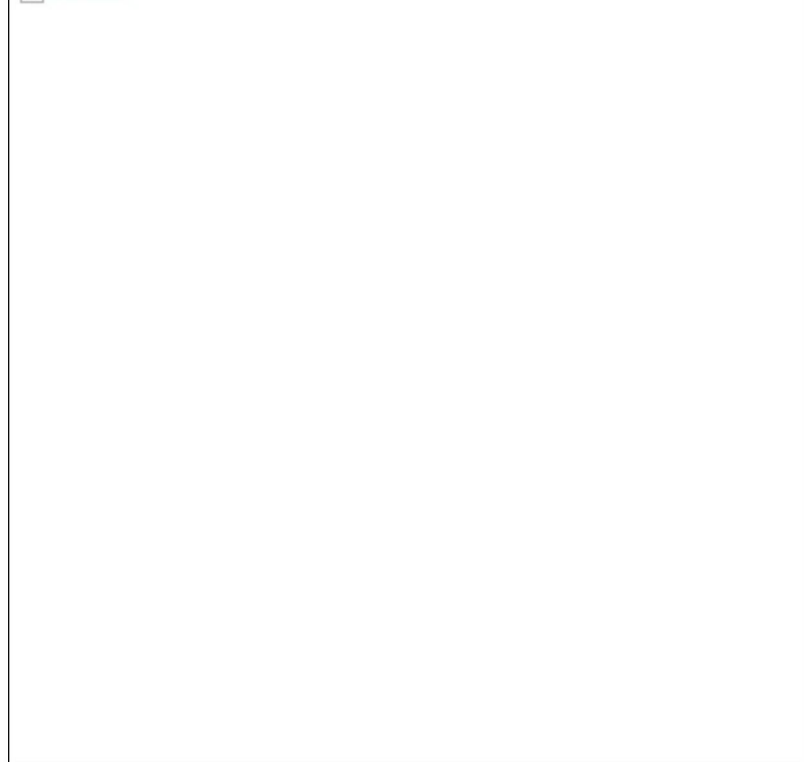


**Phone:** [REDACTED]  
**Email:** [REDACTED]

[www.lovelytics.com](http://www.lovelytics.com)



 Banner



On Jul 14, 2021, at 6:25 PM, [REDACTED] wrote:

[https://w91290qm8l.cloud.pge.com/Dev/weather/v1/GOES16\\_detections.json](https://w91290qm8l.cloud.pge.com/Dev/weather/v1/GOES16_detections.json) is being updated now and everything seems to be working fine on our end. Please let me know if you are still seeing issues on your end.

**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 2:27 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: [PGE] no recent fire detections in fire detection page

Thanks [REDACTED] This may be a data transfer issue on our side. Can you confirm?

Weather admins, can you investigate the fire detection API?

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**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 2:13 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Re: [PGE] no recent fire detections in fire detection page

**\*\*\*\*\*CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.\*\*\*\*\***

Thanks, [REDACTED] We will review this and get right back to you.

Best,

[REDACTED]

[REDACTED]  
CEO & Founder



**Phone:** [REDACTED]  
**Email:** [REDACTED]

[www.lovelytics.com](http://www.lovelytics.com)



On Wed, Jul 14, 2021 at 5:10 PM [REDACTED] wrote:

Hi Lovelytics and PG&E team,

I am tracking a recent incident (dixie fire) and do not see recent detects in the public page: [https://pgefdp.lovelytics.info/pge\\_fire\\_app/#](https://pgefdp.lovelytics.info/pge_fire_app/#). Last I see are from 12:26 pm. Our internal page has the most recent detections.

Please check this out. I'm not sure if this is a data transfer issue from PG&E to lovelytics or a ingest/plotting issue.

Thanks  
[REDACTED]

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*PG&E Meteorology Operations & Fire Science*