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**From:** [REDACTED]  
**To:** [REDACTED]  
**Sent:** 7/14/2021 2:02:40 PM  
**Subject:** RE: Dixie Fire

Hi, [REDACTED]  
I have an update and a request.  
We have restored all about 1550 of the more than 10,000 customers who lost power between 11 and 11:30 am. This morning.

Please note, we DID NOT de-energize the transmission line today at the request of firefighters. The transmission lines went out due to the fire. Last night, we did de-energize a distribution line at firefighter's request, but that wasn't transmission lines and only 3 customers are out on that distribution line.

Can you please fix that?

Thank you,

### **PG&E Addresses Power Outage Due to Dixie Fire**

Plumas News, July 14, 2021

<https://www.plumasnews.com/pge-addresses-power-outage-due-to-dixie-fire/>

**Paul Moreno, spokesman for PG&E**, said that the crews de-energized transmission lines this morning at the request of firefighters. As of 11:30 a.m. approximately 10,000 PGE customers in Plumas County were without power. PSREC was also affected, but has switched to alternate power and restored electricity to its South customers.

**PG&E** continues to monitor the Dixie Fire, with crews on-site to support first-responders. **PG&E** is investigating options to restore power. The last update mentioned 2:15.

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**From:** [REDACTED]  
**Sent:** Wednesday, July 14, 2021 12:24 PM  
**To:** [REDACTED]  
**Subject:** Re: Dixie Fire

**\*\*\*\*\*CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.\*\*\*\*\***

Thank you so much!!

[REDACTED]  
Managing Editor  
Feather Publishing/Plumas News

On Jul 14, 2021, at 12:10 PM, [REDACTED] wrote:

██████████  
More to follow:

The safety of our customers and communities is PG&E primary responsibility. PG&E continues to monitor the Dixie Fire, and we have crews on-site to support first-responders. Firefighters requested a distribution line be de-energized last night for firefighter safety. Several transmission lines are now de-energized. As of 11:30 a.m., approximately 10,000 PGE customers in Plumas County are without power. We are investigating restoration options. It's near the footprint of the Camp Fire.

██████████ | Pacific Gas and Electric Company | Principal, Marketing & Communications,  
Chico | Office: ██████████ | Internal PG&E phone: ██████████ | PG&E 24-Hour Media Line: ██████████