

From: [REDACTED]
To: [REDACTED]
CC: [REDACTED]
Sent: 7/14/2021 3:28:53 PM
Subject: Re: [PGE] no recent fire detections in fire detection page

*******CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.*******

Just checked again after the previous email and now your API is displaying updated data. Our web application will reflect it once our script runs again.

Thanks,

[REDACTED]

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[REDACTED]
Senior GeoAnalytics Developer



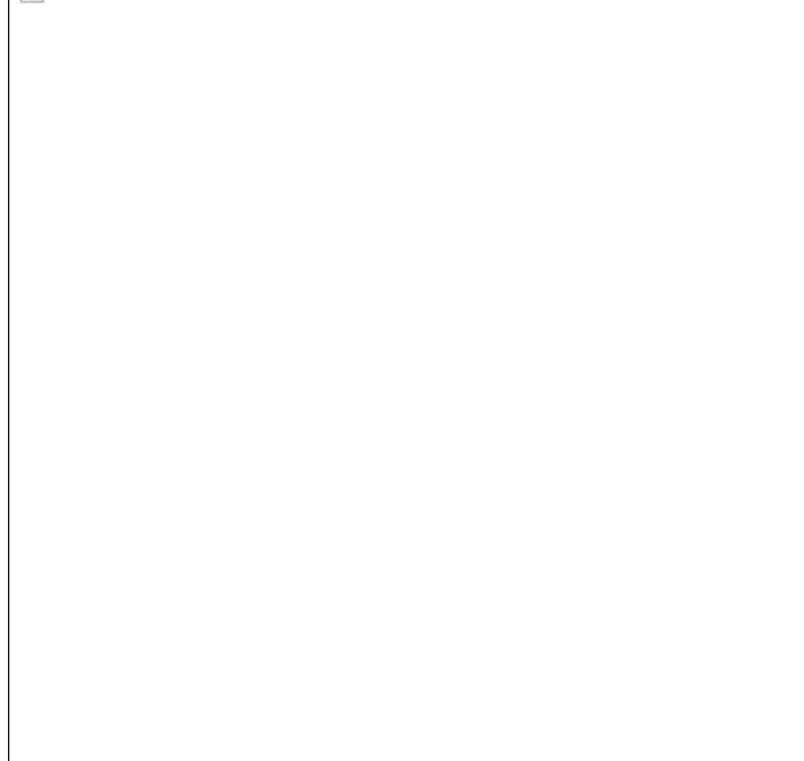
Phone [REDACTED]

Email: [REDACTED]

www.lovelytics.com



Banner



On Jul 14, 2021, at 6:25 PM, [REDACTED] wrote:

https://w91290qm8l.cloud.pge.com/Dev/weather/v1/GOES16_detections.json is being updated now and everything seems to be working fine on our end. Please let me know if you are still seeing issues on your end.

PGE-DIXIE-NDCAL-000021483

[REDACTED]

From: [REDACTED]
Sent: Wednesday, July 14, 2021 2:27 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: [PGE] no recent fire detections in fire detection page

Thanks [REDACTED] This may be a data transfer issue on our side. Can you confirm?

Weather admins, can you investigate the fire detection API?

From: [REDACTED]
Sent: Wednesday, July 14, 2021 2:13 PM
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: [PGE] no recent fire detections in fire detection page

*******CAUTION: This email was sent from an EXTERNAL source. Think before clicking links or opening attachments.*******

Thanks, [REDACTED] We will review this and get right back to you.

Best,

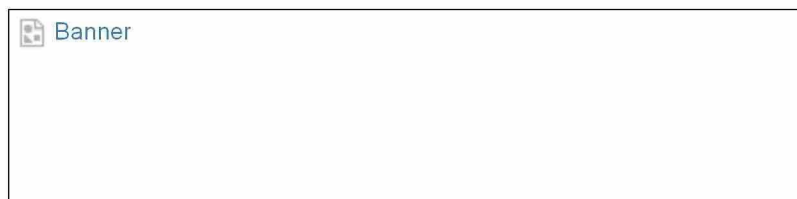
[REDACTED]

[REDACTED]
CEO & Founder



Phone: [REDACTED]
Email: [REDACTED]

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On Wed, Jul 14, 2021 at 5:10 PM [REDACTED] wrote:

Hi Lovelytics and PG&E team,

I am tracking a recent incident (dixie fire) and do not see recent detects in the public page: https://pgefdp.lovelytics.info/pge_fire_app/#. Last I see are from 12:26 pm. Our internal page has the most recent detections.

Please check this out. I'm not sure if this is a data transfer issue from PG&E to lovelytics or a ingest/plotting issue.

Thanks
[REDACTED]

PG&E Meteorology Operations & Fire Science