

**From:** [REDACTED]  
**To:** [REDACTED]  
**CC:** [REDACTED]  
**Sent:** 5/27/2021 4:24:35 PM  
**Subject:** External Comms Coordination Group – Weekly System Hardening Condensed DOT Report as of 5/27  
**Attachments:** External Comms Outreach\_System Hardening Condensed DOT Report20210527.xlsx;  
LCE\_System Hardening Outreach Dashboard.xlsx

**Notice:** This message is being sent from an external partner who is authorized to send email on PG&E's behalf.  
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All,

Attached is the weekly condensed System Hardening DOT report. Also, attached is an LCE System Hardening Outreach Dashboard with the following key points below.

- The LCE attachment includes details by project name, division, city, order #, and customer count.
- Between 5/14 and 5/27, LCE sent out 4 IVRs to 155 customers and 10 letter campaigns to 242 customers.
- Currently there are 5 open refusals: 2 in Tuolumne County; 2 in Sonoma County; and 1 in Shasta County.

Please let us know if you have questions or feedback.

Thank you,

